

Mā tō tātou takiwā
For our District

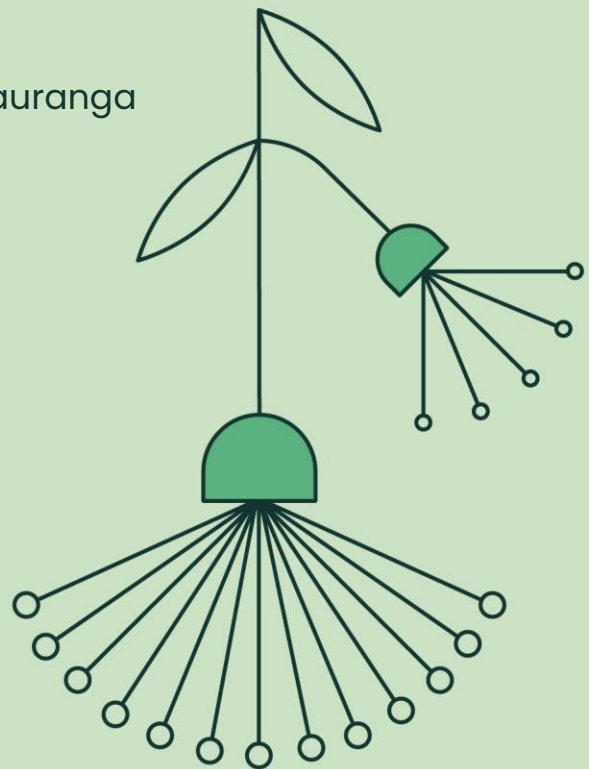
Projects and Monitoring Committee

Kōmiti Whakakaupapa me Aroturuki

PMC24-3

Tuesday, 3 September 2024, 9.30am

Council Chambers, 1484 Cameron Road, Tauranga



Projects and Monitoring Committee

Membership:

Chairperson	Cr Don Thwaites
Deputy Chairperson	Cr Allan Sole
Members	Cr Tracey Coxhead Cr Grant Dally Mayor James Denyer Cr Murray Grainger Cr Anne Henry Cr Rodney Joyce Cr Margaret Murray-Benge Cr Laura Rae Deputy Mayor John Scrimgeour Cr Andy Wichers
Quorum	Six (6)
Frequency	Quarterly

Role:

- To monitor and review the progress of the Council's activities, projects and services.

Scope:

- To monitor the effectiveness of Council and agency service agreements / contracts.
- To monitor the implementation of Council's strategies, plans and policies, and projects as contained in the Long Term Plan or Annual Plan.
- To monitor agreements between Tauranga City Council and Western Bay of Plenty District Council and recommend to the respective Councils any changes to agreements, as appropriate.
- To monitor the on-going effectiveness of implemented joint projects, plans, strategies and policies with Tauranga City Council.
- To monitor performance against any Council approved joint contracts with Tauranga City Council and/or other entities.

- Monitor performance against the Priority One approved contract.
- Subject to agreed budgets and approved levels of service, make decisions to enable delivery of the operational and capital programme of Council.

Power to Act:

To make decisions to enable and enhance service delivery performance, in accordance with approved levels of service and subject to budgets set in the Long Term Plan or any subsequent Annual Plan.

Power to Recommend:

To make recommendations to Council and/or any Committee as it deems appropriate.

Power to sub-delegate:

The Committee may delegate any of its functions, duties or powers to a subcommittee, working group or other subordinate decision-making body, subject to the restrictions on its delegations and provided that any sub-delegation includes a statement of purpose and specification of task.

Notice is hereby given that an Projects and Monitoring Meeting will be held in the Council Chambers, 1484 Cameron Road, Tauranga on:
 Tuesday, 3 September 2024 at 9.30am

Order Of Business

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1 KARAKIA

Whakatau mai te wairua	Settle the spirit
Whakawātea mai te hinengaro	Clear the mind
Whakarite mai te tinana	Prepare the body
Kia ea ai ngā mahi	To achieve what needs to be achieved.
Āe	Yes

2 PRESENT**3 IN ATTENDANCE****4 APOLOGIES****5 CONSIDERATION OF LATE ITEMS****6 DECLARATIONS OF INTEREST**

Members are reminded of the need to be vigilant and to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest that they may have.

7 PUBLIC EXCLUDED ITEMS**8 PUBLIC FORUM**

A period of up to 30 minutes is set aside for a public forum. Members of the public may attend to address the Board for up to five minutes on items that fall within the delegations of the Board provided the matters are not subject to legal proceedings, or to a process providing for the hearing of submissions. Speakers may be questioned through the Chairperson by members, but questions must be confined to obtaining information or clarification on matters raised by the speaker. The Chairperson has discretion in regard to time extensions.

Such presentations do not form part of the formal business of the meeting, a brief record will be kept of matters raised during any public forum section of the meeting with matters for action to be referred through the customer relationship management system as a service request, while those requiring further investigation will be referred to the Chief Executive.

9 PRESENTATIONS

10 REPORTS

10.1 OPERATIONAL RISK AND SCORECARD REPORT QUARTERLY UPDATE ENDING 30 JUNE 2024

File Number: A6323649

Author: Peter Mickleson, Corporate Performance Manager

Authoriser: Cedric Crow, General Manager Infrastructure Services

EXECUTIVE SUMMARY

The purpose of this report is to present the Scorecard report for Quarter 4 ending 30 June 2024, and to advise the Projects and Monitoring Committee on Infrastructure and Regulatory matters.

RECOMMENDATION

That the Corporate Performance Manager's report, dated 3 September 2024 titled 'Operational Risk and Scorecard Report Quarterly Update Ending 30 June 2024' be received.

BACKGROUND

SCORECARD REPORT

The Scorecard report for the period ending 30 June 2024 is attached, refer **Attachment 1**. The report contains non-financial performance for the full financial year 2023-24 including community satisfaction results where applicable. **Attachment 2** provides a forecast view of capital programme for this financial year. Financial information has not been included as this will be reported for the full 2023-24 year in the Annual Report.

OPERATIONAL RISK AND STATUS TABLE

The operational risk table has been developed to show:

- Project or activity;
- Brief description of the risk and why it has arisen;
- Type of risk (e.g., timing, financial, service delivery);
- Project or topic status update;
- Items that the Committee needs to be aware of; and
- Traffic light system:
 - Green:** Operational item, for information;
 - Orange:** Potential to escalate, Council needs to be aware; and
 - Red:** High risk, Council direction may be required.

This is an up-to-date status and forward-looking report and may supersede the comments in the Scorecard Report. Additional information and topics may be provided at the meeting.

<p>TOPIC AND DESCRIPTION</p>	<p>RISK TYPE & RISK LEVEL</p>
<p>Transportation Maintenance Activity</p> <p>Progress continues with the short-term maintenance and delivery strategy. Resurfacing and pavement rehabilitation packages have been developed and will be procured during August and September 2024.</p> <p>The previous ONMC contract has been closed out and design information for outstanding rehab, seal extension, LCLR and resilience projects has been received and is being used to develop projects for delivery as part of the 2025/26 capital works programme.</p> <p>Staff have developed a procurement strategy which has been endorsed by NZTA (Waka Kotahi). A further two workshops are planned with Elected Members to consider levels of service, contract models and performance frameworks.</p> <p>Recruitment of vacant positions in the new Transportation team structure continues. Three vacant positions have been filled.</p>	<p>Waka Kotahi Funding</p>
<p>No. 1 Road Pavement Rehabilitation and Seal Widening (RP300 – 1930)</p> <p>RP580 – 1960</p> <p>Design of the pavement rehabilitation/seal widening project is complete. All affected landowners have provisionally agreed to Council’s request to discharge stormwater onto their property.</p> <p>A resource consent application has been lodged with BoPRC and is currently being processed. Consent is expected to be issued mid-September.</p> <p>Staff are currently:</p> <ul style="list-style-type: none"> • Formalising stormwater discharge agreements with landowners. • Procuring a contractor to undertake the works. <p>Construction is expected to start mid-October and take 24 weeks to complete. The estimated cost to construct is \$4.2M.</p>	<p>Consenting</p>

<p>RPO – 580</p> <p>Design and investigation will commence once the pre-implementation phase for RP580 – 1960 has concluded.</p> <p>Pavement rehabilitation and ancillary improvements will be constructed 2025/26.</p> <p>A speed threshold and temporary speed limit have been implemented to help reduce vehicle speeds on urban section of road.</p>	
<p>No. 4 Road Bridge Reinstatement</p> <p>Design of the bridge replacement is complete.</p> <p>A resource consent application has been lodged with BoPRC and is currently being processed. Consent is expected to be issued mid-September.</p> <p>Staff are currently:</p> <ul style="list-style-type: none"> • Procuring a contractor to undertake the works. • Closing out other consenting issues i.e., DoC approval (to relocate lizards), and Building Consent. <p>Construction is expected to start late-October and take 18 weeks to complete, with the new bridge usable in February/March 2025. The estimated cost to construct is \$6.6M.</p>	<p>Consenting</p>
<p>SH2 Omokoroa Road Interim Intersection Upgrade</p> <p>Works</p> <p>The project team has agreed on methodology, programme, and procurement regarding this project. Physical works are currently focused on the north-western end of the roundabout, with an emphasis on the sub grade improvement material currently being laid, whereafter the contractor will move to the Youngson Road access part of the project for completion of the access. Council is meeting with the landowners affected by the Youngson Road access on 12 August.</p> <p>Land Purchase</p> <p>The two land parcels required for this project have been successfully acquired by Council.</p>	<p>Land Purchase</p> <p>Network Utility (PowerCo)</p> <p>Consents</p>

<p>Stormwater Discharge</p> <p>The discharge consent for the (to be constructed) Industrial Road and pond has been obtained and a contractor for construction of the pond is to be appointed at end of August.</p> <p>Overhead Power Supply</p> <p>PowerCo will be shifting the Overhead Power Supply during October. PowerCo are working on designs for, the planned undergrounding of existing lines and working with Council to secure a potential new substation site on Omokoroa Road, which design is expected to be completed within the next two weeks.</p> <p>Fibre Optics</p> <p>There is a risk of relocating the three fibre optics cables. Council and Beca are working with all three providers to obtain a commitment to relocating the cables timeously.</p>	
<p>Waihi Beach Stormwater</p> <p>Significant progress has been made on the maintenance programme and most activities has been completed. Staff have progressed a number of sites to concept design. Key projects and budgets have been included in the draft LTP and workshopped with Council. Based on the feedback from the workshop staff are completing project briefs for project managers to deliver. A key component of these projects will be involving the Community liaison group in keeping them up to date with progress. Additionally, after the workshop staff will begin modelling and work to undertake a review of the district wide stormwater levels of service.</p> <p>Waihi Beach Wastewater Treatment Plant</p> <p>Staff continue to work through the detail for the repair and upgrade of the Waihi Beach Wastewater Treatment Plant. Steady progress has been made on the design, which includes re-establishment of a single cell HDPE lined SAS lagoon with improved aeration and refurbished decant facility. Further to this, various upgrades to optimize the plant and improve the risk profile. Progress has been made with the insurer and a commercial settlement has been reached. LTP budgets will have to be adjusted to incorporate this settlement.</p>	<p>Further Site Deterioration</p> <p>Weather</p>
<p>Katikati Wastewater Treatment Plant (WWTP) Outfall Pipeline</p> <p>Council has a consent to discharge wastewater to the ocean at its Katikati WWTP. A pipe runs from the plant underneath Tauranga harbour, Matakana Island and then out to sea. The pipe has had four failures since 2018, with three of these</p>	<p>Financial Timing</p>

<p>occurring in the last 12 months. The consequence of the pipe failure is that treated effluent leaks into the harbour. This is an unconsented activity and may lead to legal action from BOP Regional Council. The discharge of treated effluent is also a culturally sensitive issue.</p> <p>A condition assessment report on the recent break suggests the pipeline has less than 5 years of remaining useful life, and further failures can be expected in this time. Previous reports (2019) suggested this pipe would not fail again prior to 2050. Water Services have engaged Beca to provide a cost estimate for replacement of the pipe and to consider alternatives.</p> <p>Staff will also be liaising with the Katikati Wastewater Advisory Group (WWAG) to discuss the issues and available options. Land discharge options are currently being investigated for potential future discharge, however, following consultation with WWAG, Water Services will be in a better position to make recommendations on the most appropriate solution.</p> <p>The leak in the outfall pipe that was mentioned in the prior update has been fixed.</p> <p>The WWTP is struggling to meet compliance for nitrogen removal and needs to be upgraded. The upgrade works have been tendered as a design & build contract and awarded to APEX Water. Completion of works is due in August 2025.</p>	<p>Regulation Enforcement</p> <p>Reputation</p>
<p>Te Puke Wastewater Treatment Plant (WWTP)</p> <p>The project is under pressure with the project team working to resolve various concerns and to get the project back on track.</p> <ul style="list-style-type: none"> • Budget – High construction escalation over the last couple of years and availability of material has resulted in a need to increase the budget. Discussions are underway with the ECI contractor to investigate alternative process technology to reduce the infrastructure requirements and resulting cost. At this stage, this looks like a viable alternative. Staff will communicate further on this matter once sufficient information is available. • Consultant Performance – Positive progress has been made with the consultant to resolve variations and lock in a date for the final design to be reviewed. • Consent – The earthworks consent has been obtained. This allows earthworks to start once the design is complete. • Iwi –Significant progress has been made with the relationship with iwi. <p>All of the above will have an impact on project completion and cost. Adjustments has been made in the proposed LTP budgets to accommodate the high construction escalation and other delays.</p>	<p>BOPRC – Compliance</p>

<p>Rangiuru Business Park</p> <p>Quayside Properties Ltd continue to progress development of the Rangiuru Business Park. Quayside delivered contracts on behalf of Council which are well established and underway. Positive progress has been made with the interchange, wetland, utilities and internal road corridor within RBP.</p> <p>Staff continue in discussions with Quayside Properties Ltd regarding the Rangiuru Financial Contributions methodology and other requirements outlined in the district plan. Further to this, staff are taking an active role in supporting Quayside with other funding opportunities at both regional and sub-regional levels.</p>	<p>On-Track</p>
<p>Drinking Water Compliance</p> <p>The implementation of new legislation regarding drinking water has required Council to improve various components of the drinking water system, including its treatment. It should be noted that none of Councils supplies are compliant with the protozoa requirement. This will be resolved once UV installations are complete. The UV installations are budgeted for in future years and staff are considering options to fast track the implementation.</p> <p>Floride update</p> <p>Athenree & Wharawhara WTP upgrade works (which includes fluoridation) design and build contract has been awarded to Apex Water. Completion of works is expected around March 2025.</p>	<p>Regulation Enforcement Financial Timing</p>
<p>Heron Crescent</p> <p>Initial siteworks for drainage have commenced under an exemption for building consent.</p> <p>Building Consent processing underway and Contractor ready to start as soon as approval received.</p> <p>While the building consent has been approved, there are challenges regarding the lifts which need to be resolved.</p>	<p>Timing</p>
<p>Resource Consents of Interest</p> <ul style="list-style-type: none"> • Te Puna Industrial Ltd- Notified Land use application (joint BOPRC and WBOPDC). Joint hearing to be heard by Independent Commissioners. This joint hearing commenced 9 July 2024 and was adjourned on 11 July 2024 to allow further information and clarification on the proposal to be provided by the Applicant. Timing for recommencement of the hearing unknown at this stage. • Wolfbrook Residential Ltd - Several Land use applications for 4-6 residential units in Te Puke were all granted in 23/24. 	<p>Public Interest</p>

<ul style="list-style-type: none"> • AP Properties Tauranga 2016 LP – Land use and subdivision consents for a five-lot subdivision Seddon Street, Te Puke has been granted in February 2024. • 24 Middlebrook Road, Katikati- Kainga Ora construction of 18 dwellings and subsequent freehold subdivision was granted on 21 August 2024. • Western Bay of Plenty District Council – 109 Clarke Road. This resource consent is being processed by an external consultant and decided by an independent commissioner. A decision is expected by 30 August 2024. • Western Bay of Plenty District Council – 4 Tanners Point Rd. This resource consent application, involving a boundary adjustment and a community benefit lot, has been processed by an independent planning consultant and decided by an independent Commissioner. It was granted 15 August 2024. 	
<p>Ōmokoroa School development</p> <ul style="list-style-type: none"> • Ministry of Education representatives have recently confirmed that there will be a new school in Ōmokoroa in the future however it will not be in the time frame that was initially announced. This development is paused as all Ministry-led property projects in pre-construction are being reviewed and the Ōmokoroa New Schools have been included in this review. These reviews are looking at cost efficiencies, need and timing for the delivery of Ministry projects. 	<p>Public Interest</p> <p>Timing</p>

ATTACHMENTS

1. **Scorecard Report – June 2024**  
2. **Capital Work Programme**  



Pūrongo paetae

Scorecard Report

For the 12 months ended
30 June 2024



**Western
Bay of Plenty**
District Council

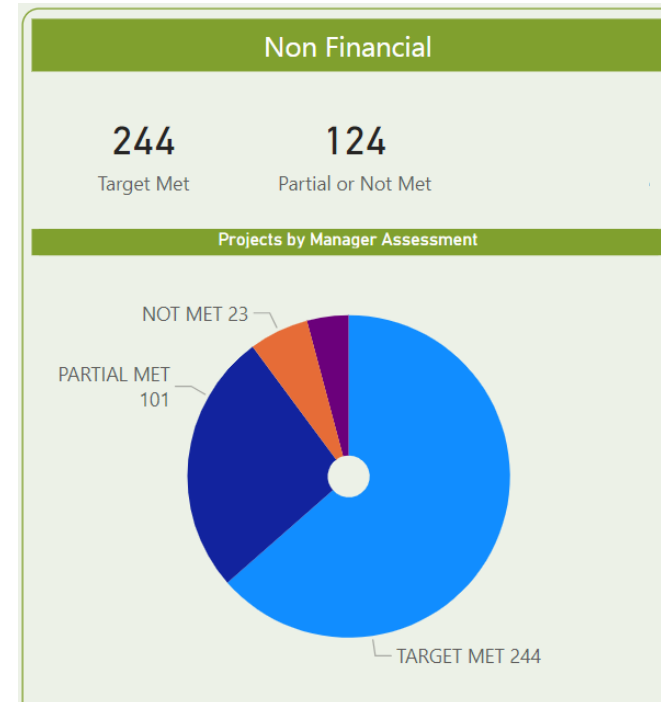
Executive Summary

The purpose of this report is to provide a non-financial performance update to the Western Bay of Plenty District Council for the 12 months ended 30th June 2024. It includes growth monitoring statistics, performance results from Councils key groups of activities and selected activity highlights for the reporting period. Financial results have not been included in this Scorecard as these will be reported in the Annual Report.

Some key matters to note for the 12-month period include:

- The focus for Council on preparing for the Government led legislative changes required for Local Water Services Done Well in order to meet the new requirements
- Recreational facility performance overall is very good with a NZ Park and Recreation Asset Grading of 93%
- Walking and Cycling facilities has seen an increase of 15% in number of people utilising these services which highlights the value to the community of these facilities.
- Site investigations were also completed for the alternative disposal options for the Te Puke WWTP.
- Design has progressed well for the Waihi Beach WWTP with design expected to be complete by the end of the 2024 calendar year.
- The Transportation activity service delivery has been brought in-house. Council has reviewed its levels of service along with a new Transportation Procurement Plan.
- 2.6% of the sealed local road network was resurfaced.
- 755m of new cycleways and walkways were completed during the year.
- The Katikati Outfall has failed earlier than anticipated and options on its replacement are currently being explored.
- The Matching Fund in FY2024 awarded \$160,000 to various community projects. 26 people were placed in sustainable employment (91+ days) as part of the Mayors Taskforce for Jobs. Job placement industries include primary industries such as agriculture, forestry and farming.

Projects/Processes Status Update



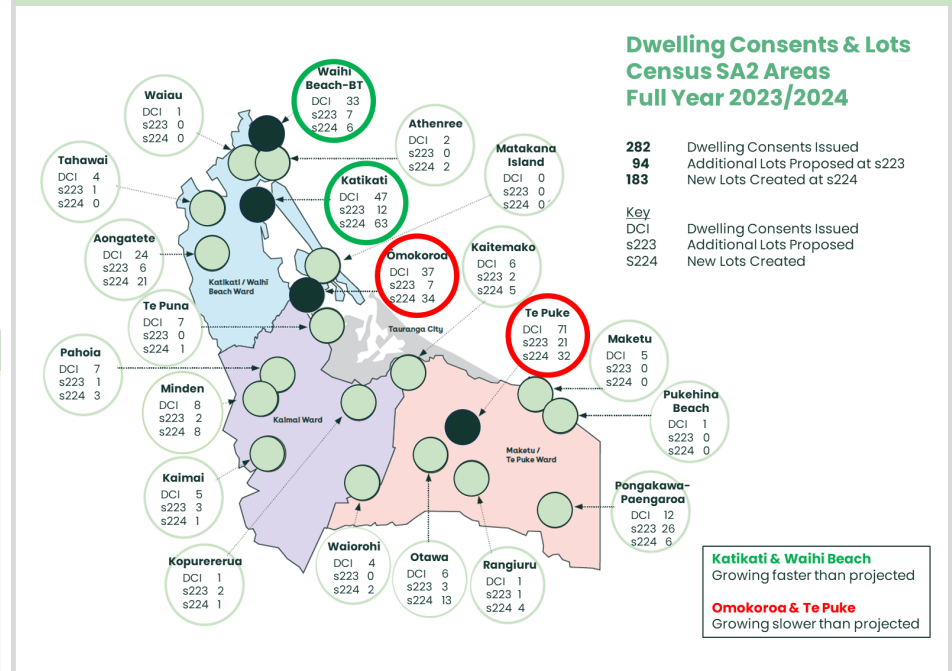
Growth Monitoring

Key measures	Projection	Result (YTD)	Narrative
Dwelling Consents Issued (DCI)	320	282	Dwelling consents are 38 less than projected for the year.
New Lots created (s224)	301	183	New Lots created are 118 less than projected for the year.
New Lots proposed (s223)	-	94	94 New Lots were proposed at s223 stage for the year.

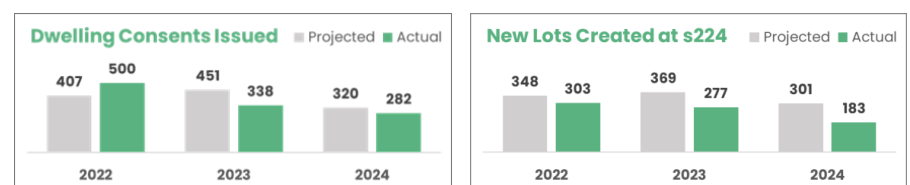
Summary

- Due to the economic downturn, dwelling consents in 2024 have fallen to 282, as have new lots to 183, with 94 new lots proposed.
- High interest rates, high building costs, and lower consumer confidence mean developers are land banking, and waiting for the market to revive in time.
- 2023 saw the start of the development decline, with 338 dwelling consents and 277 new lots. A high number of 414 new lots proposed was largely due to the Zest development in Te Puke, which has since changed hands and is up for potential amendment.
- In the last 3 years 1,120 dwelling consents were issued vs 1,178 projected, with a net effect of 58 dwellings less than projected.
- New lots are further behind, with only 763 created vs 1,018 projected, with a net effect of 255 less than projected.
- Katikati and Waihi Beach are growing faster than expected, whereas Ōmokoroa and Te Puke are tracking well below growth expectations.
- Higher growth than expected in rural areas of Aongatete, Pongakawa-Paengaroa and Otawa has offset some of this lower growth.

Development across the District



Actual versus Projection



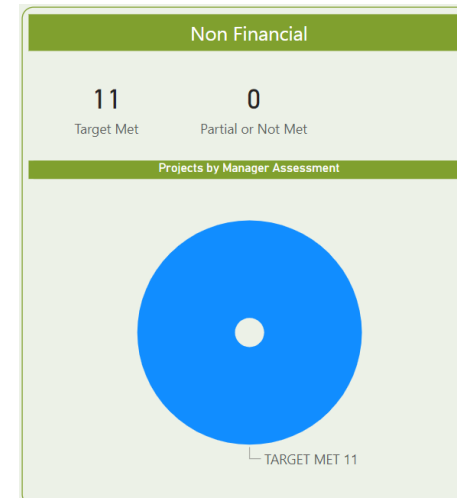
Representation

Key measures	Target	Result (YTD)	Narrative
Percentage of meetings attended by Elected Members and Community Board members.			
- Elected Members at Council and committee meetings.	≥80%	94%	Attendance levels by elected members was above target.
- Community Board Members at Community Board meetings.	≥80%	92%	
Level of satisfaction with representation provided by elected members:			2024 saw a pleasing increase in the level of satisfaction with opportunities to participate in decision making. For the community (excluding Māori) the 2024 result increased 2% from 2023 and for Māori the 2024 result represented a 6% increase on 2023. However, it should be noted that the survey data shows a significant difference in the level of satisfaction between age demographics with those aged 65+ much more satisfied than younger age cohorts.
- Community	≥65%	50%	
- Māori	≥65%	43%	

Activity Summary

- The primary focus of this activity continues to be on the representation review which has been impacted by the passage of the Local Government (Electoral Legislation and Māori Wards and Māori Constituencies) Amendment Act 2024. A decision to affirm or rescind Council's earlier decision (August 2023) to establish a Māori ward(s) will be made on 2 September. Following this decision it will become clear whether Council will continue with a shortened representation review or will maintain the existing representation arrangements.
- Effort has also been focused on progressing the Te Puke/Maketu, Ōmokoroa Community Board and now the Maketu Community Board by-elections. Candidate nominations for the Maketu Community Board close on 5 September.
- Looking ahead, preparatory planning for the local body elections 2025 will commence in the coming months, including the need for a referendum on Māori Wards, should Council affirm its earlier decision on 2 September.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

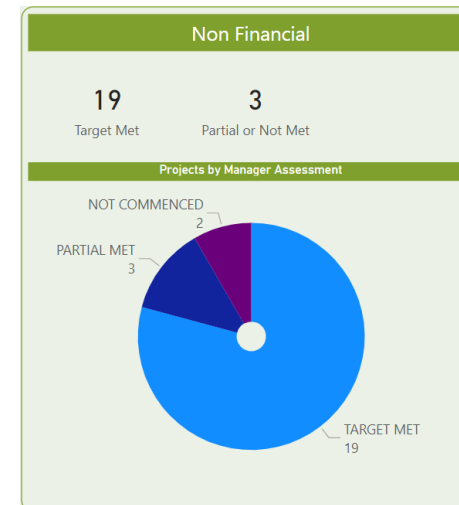
Planning for the Future

Key measures	Target	Result (YTD)	Narrative
Plans, strategies, and policies are developed or reviewed in accordance with Council-approved programme.	100%	100%	Policies and plans have been reviewed as per the Council programme.
Level of resident satisfaction with the impact of growth on: - Range of housing choices - Personal Safety - The time taken to travel around your area - Employment opportunities - Road safety - Overall pleasantness of your local area	≥70%	34%	This result is an average of all the attributes in this measure.

Activity Summary

- The Long-Term Plan continues to be the primary focus of the Policy & Planning Activity. With deliberations complete, attention now turns to progressing the audit process. Overall Council remains on track to adopt the LTP on 26 September 2024.
- Informal engagement on the Te Puke Spatial Plan concluded recently, with preparation underway for design led workshops with various community stakeholders. Technical work will soon commence on growth options for Te Puke.
- In the SmartGrowth space, staff continue to work collaboratively on the Funding & Implementation Plan following the recent adoption of the SmartGrowth Strategy (including the Future Development Strategy).
- We continue to respond to the Government’s legislative reform agenda; with preparatory work on the Water Services Delivery Plan advancing well. The Regional Deal framework has now been released by Government and we expect Government will signal its selection of regions to progress discussions within the coming weeks. We also await further announcements from Government regarding amendments proposed to the Local Government Act signaled recently at the LGNZ conference. As more details emerge regarding Government’s “Going for Housing Growth” policy, we hope to be in a position to advise Council of the implications shortly. Overall, the nature and extent of significant change for the sector continues to create planning uncertainty.
- Plan Change 96 (Papakainga) is progressing according to plan, and private plan change 95 (Arawa Road, Pongakawa) is progressing to a hearing.
- Early planning for Annual Plan 2025/26 has commenced, as have discussions regarding the potential scope for a rating review.

Projects/Processes Status Update



Financial Summary

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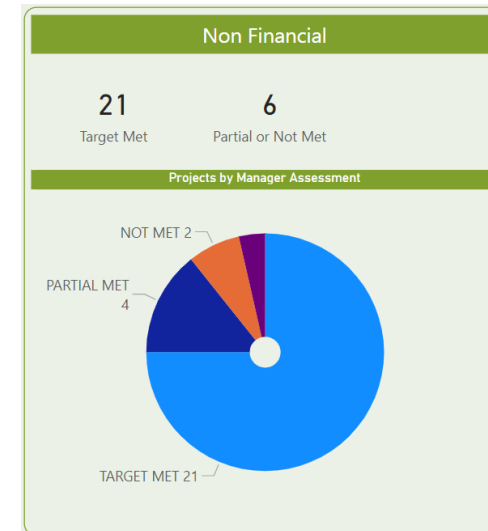
Community Building

Key measures	Target	Result (YTD)	Narrative
Accreditation under Safer Communities and Welcoming Communities is maintained.	Accreditation maintained	Accreditation maintained	The Welcoming Communities programme continues to effectively deliver alongside Tauranga City Council. Safe Communities NZ Foundation has been disestablished
Number of projects receiving funding from Community Matching fund that are successfully delivered.	≥90%	Achieved	\$160,000 was distributed to successful applicants.

Activity Summary

- Events supported by Community Events Fund, include Matariki Events at Waihi Beach, Katikati, and Te Puke (Te Kete Matariki led by Made in Te Puke).
- The Western Bay of Plenty Community Matching Fund in FY2024 awarded \$160,000 to various community projects. 26 people were placed in sustainable employment (91+ days) as part of the Mayors Taskforce for Jobs. Job placement industries include primary industries such as agriculture, forestry and farming.
- The Welcoming Communities programme continues to support and welcome migrant communities within our District.
- Council has robust emergency management systems in place with trained staff available in the event of an incident. The Emergency Management team attended many local events to further educate residents on emergency preparedness and to promote the identification of local hazards and their associated risks.
- Ongoing work to support Community Response Teams across the District has taken place to help increase the community capability during an emergency.

Projects/Processes Status Update



Financial Summary

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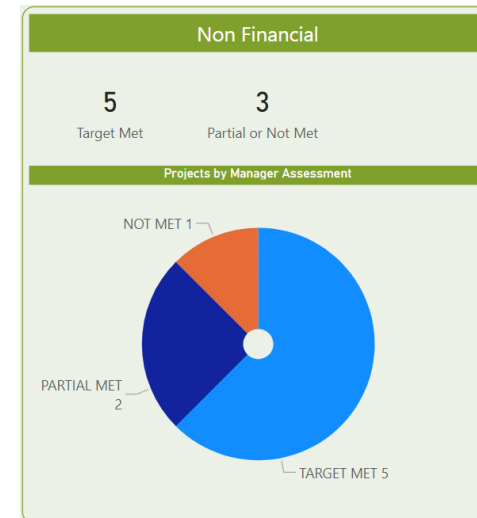
Community Facilities

Key measures	Target	Result (YTD)	Narrative
Number of cemeteries where plot availability is >30% of annual plot requirements or 5 plots at any one time.	4	3	Although the Maketu Cemetery is currently showing limited capacity, a large extension and new burial beam is almost available for use.
Areas for natural burials provided in the District.	1	0	

Activity Summary

- Council's performance in responding to service requests for elder housing has improved significantly.
- Good progress has been made on the 26-unit development being constructed at Heron Cres in Katikati. This will increase the elder housing portfolio to 85. This project has been fully funded externally including Waters "Better Off Funding."
- During the year 7 units were demolished at Waihi Beach due to flooding.
- A draft Concept Plan for Natural Burials is being reviewed, utilising land currently leased at the cemetery in Te Puke. The new area will include the first dedicated Natural Burials area in the district.

Projects/Processes Status Update



Financial Summary

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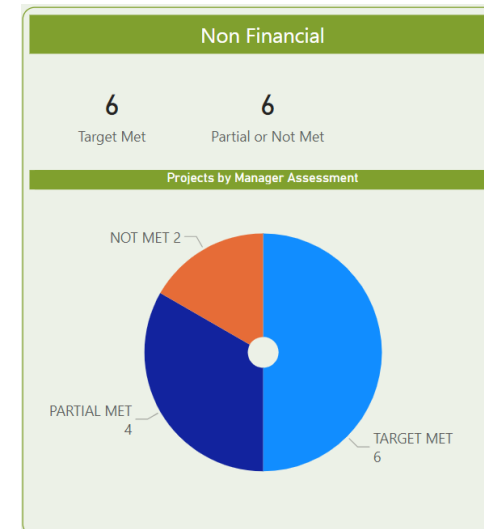
Libraries and Service Centres

Key measures	Target	Result (YTD)	Narrative
Number of library and service centre providing multi-use community spaces. Aim is one in each of the four urban centres (Te Puke, Katikati, Waihi Beach and Ōmokoroa).	1 centre	1 centre	
Number of physical visits to libraries and service centres per annum.	≥310,000	272,061	An increase of 56,657 on the previous year. Overall use of libraries has increased over last year especially for non-traditional purposes such as use of electronic products and services.

Activity Summary

- Proposed new Waihi Beach Library & Service Centre project is progressing well, with detailed design being completed and confirmation of funding through the Long Term Plan which is to be adopted. The estimated completion date for this is September 2025.
- Te Puke AA service desk has seen an increase in transactions from 8,560 to 11,643 an increase of 36%. Monthly IRD clinics are also being held reducing the need for the community to travel to Tauranga for appointments.
- The Ōmokoroa library is seeing a large increase in book circulation as the community continues to grow.
- The summer holiday programmes saw high participation numbers and an increase in the activities available.
- The top 5 telephone requests to service centres are rates and water, utilities, animal services, roading and strategy and community.
- Council provided Wifi use continues to decline (although up on last year) which is reflective of greater accessibility (less cost) for most individuals and therefore less reliance on Council.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

Recreation and Open Spaces

Key measures	Target	Result (YTD)	Narrative
The percentage of recreational facilities that have an average to excellent grading of equal to or less than 3 (1 excellent, 5 very poor) as identified in the NZ Park and Recreation Asset Grading manual.	≥90%	93.4%	This result is reflective on new installations, continual asset renewals and condition inspections.
Increasing overall resident satisfaction with recreation and open spaces facilities and amenities.	≥81%	72%	

Activity Summary

Recreational facility performance overall is very good with a NZ Park and Recreation Asset Grading manual grading of 93%, which is reflective of new installations, continual asset renewals and frequent condition inspections.

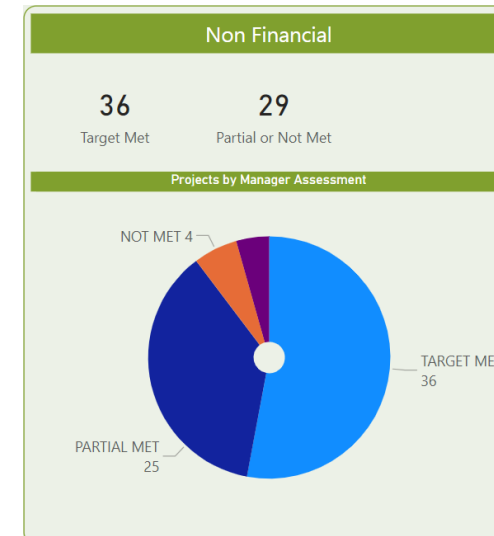
Pool attendance is still down at about half pre-covid levels with no obvious reason to explain the lack of attendance.

Walking and Cycling facilities has seen an increase of 15% in number of people which highlights the value to the community of these facilities.

Other key highlights include:

- Opening of the Maramatanga playground in June and Ben Keys playground partial replacement in July
- Renewal of Minden Lookout (currently closed)
- New toilets in Conway reserve in Paengaroa.
- A new 9-hole disc golf course which was recently opened for the public at TECT Park in May 2024
- Progress is being made on a lease for the proposed entrance relocation for the TECT Motorsport Park

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

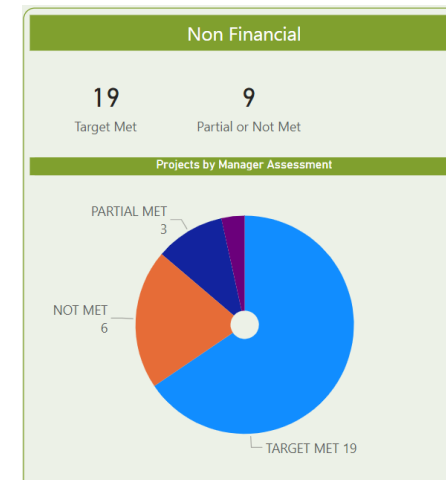
Regulatory Services

Key measures	Target	Result (YTD)	Narrative
Number of successful legal challenges or mediation settlements (exclude weather tightness claims)	0	0	
Percentage of service requests that are complaints about Council's processes for: <ul style="list-style-type: none"> - Animal Control - Health and Licensing - District Plan and Bylaw - Compliance - Building - Resource Consents Compliance and Enforcement 	≤3%	0.14%	14 complaints were received out of a total of 9785 Service Requests.

Activity Summary

- The regulatory consenting environment has been significantly impacted by the market downturn in the development sector, impacting both resource consenting and building consenting volumes. Subdivision volumes were considerably down from those projected and this is reflected in Council's growth statistics.
- Consent numbers were down 20-25% across both the planning and building activity services. As a result of the downturn the teams have focused significantly on business process improvements to decrease turnaround times (reducing working days), and have reduced reliance on contractors for processing consents, keeping consent processing with staff. The volumes directly impacted Council ability to recover projected fees for the building and resource consenting activities.
- Overall, the processing times for consents averaged across the year did not meet targets but improved significantly in Q3 and Q4 as a result of the improvements. Annually 88% of resource consents were processed within 20 working days with average processing days now at 14 working days. Annually 94% of building consents were processed in 20 working days, the average days for processing has now reduced to 12 working days.
- During the year IANZ undertook the 2-year accreditation audit and Council maintained its accreditation. This assessment identified process improvements, which have been actioned.
- The team delivered on our target for dog registrations with 99% of known dogs registered for the year. Dog population numbers remained static as did the complaint volumes for dog activities during the year.
- Business growth of 12% was noted in the food sector with an increased number of food businesses within the District, increasing the demand for service for inspections. All food premise inspections were completed for the year.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

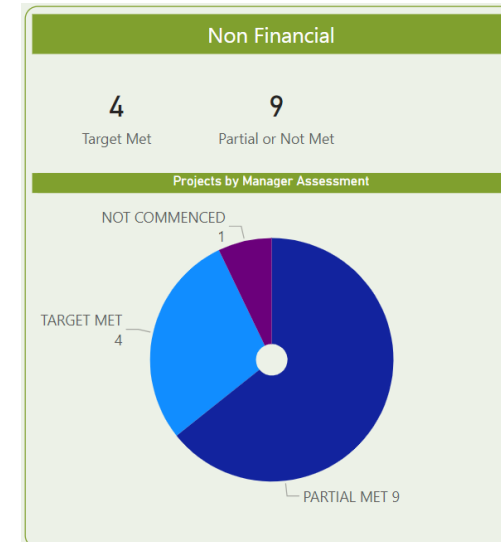
Stormwater

Key measures	Target	Result (YTD)	Narrative
The number of times per annum flooding occurs outside identified flood-prone urban areas during the one-in-50 year or less storm event.	≤3	0	No flooding events occurred in the last year
Level of resident satisfaction with Council's stormwater system	≥65%	64%	

Activity Summary

- Most response times to service requests were within the targets set and complaints received, per 1000 connections, were less than expected.
- Two large bio-filtration devices have completed construction in Ōmokoroa. Further work has started on another three ponds in Ōmokoroa to allow future growth.
- A large stormwater soakage device was implemented as an alternative solution to a proposed pipe upgrade on Station Road in Te Puke.
- Two pumpstations upgrades were completed in Bowentown to reduce the flooding impact in this area,
- A Liaison Group was established to work with the community, iwi, Community Board and Councilors to identify the stormwater problems and come up with an agreed approach to stormwater management for Waihi Beach. This collaborative work helped to drive the stormwater recommendations in Waihi Beach for the upcoming LTP, and identified the need for a levels of service review for the district.
- Increasing expectations to mitigate flooding events and climate change impacts is resulting in higher costs of this activity. Council have agreed to undertake a review of the Levels of Service for Stormwater in the next year.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

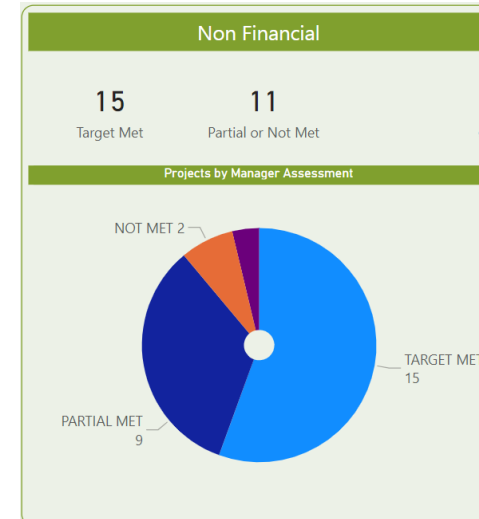
Transportation

Key measures	Target	Result (YTD)	Narrative
The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number.	≤0	-1	2022/23: Fatal: 4 Serious: 18
- Fatal crashes	≤0	-2	2023/24: Fatal: 3 Serious: 16
- Serious injury crashes			
Level of satisfaction with our transportation networks (roads, cycling and walkways)	≥65%	54%	Community perception has remained stable over the past year with the regular issues of maintenance and traffic delays featuring. However, satisfaction with responses to service requests is high.

Activity Summary

- The joint Western Bay of Plenty District Council and NZTA One Network Maintenance Contract ended in October 2023, with this activity being brought in-house. Service delivery and management has been temporarily provided by alternative suppliers until new contracts are in place. Council has reviewed its levels of service along with a new Transportation procurement plan.
- The Quayside Properties Rangiuru Business Park interchange and stage 1a site development works have made good progress from the past years more favourable weather conditions compared to the previous year.
- The Omokoroa Road Interim Intersection upgrade progressed from its draft concept to final design during the year. The full cost of the SH2 Omokoroa Road infrastructure improvements planned under the AIF delivery agreement will be subject to the existing NZTA safety improvements contract and the Councils planned new procurement for the Omokoroa Road components
- Staff have contributed to the SH2 revocation exercise with NZTA and affected stakeholders to understand the implications for TCC and WBoPDC after the handover of the existing highway corridor and its assets once the Takitimu North Link is completed.
- 2.6% of the sealed local road network was resurfaced. Being 25 centreline kilometres and 50 lane kilometres (out of 926 kilometres).
- 755m of cycleways and walkways were completed during the year.
- Current signals from Central Government have indicated funding from Waka Kotahi may reduce in the next financial year.

Projects/Processes Status Update



Financial Summary

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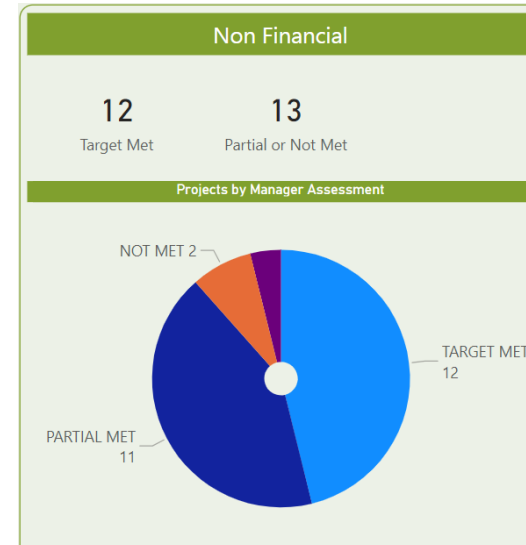
Water Supply

Key measures	Target	Result (YTD)	Narrative
For the three supply zones the percentage of Council's treated water supply with a Ministry of Health grading as per the New Zealand Drinking Water Standards 2005 (revised 2018). - B or better for treatment - B or better for distribution	100% 100%	NA NA	New standards have been introduced meaning this measure is no longer relevant.
Level of resident satisfaction with the quality of Council's water supply	≥85%	74%	Key reasons for dissatisfaction include silica, build-up stains & fluoride taste. It is not clear whether respondents refer to a chlorine taste rather than fluoride.

Activity Summary

- A number of qualitative measures are not available this year due to the change in the drinking water standards.
- Changes to the Drinking Water Standards require Council to meet new standards. To be compliant requires changes to testing regimes, improvements to the Water Safety Plan and infrastructure improvements.
- The average percentage of water loss across the distribution zones has increased to 27.6% up from last year (21.6%). Further work will be undertaken to understand any potential issues.
- Council continues to meet its targets for urgent and non-urgent water callouts.
- One of the requirements of the Water Services Act is that Councils should have adequate volume of water for future growth. In this instance has Council made good progress in finding new ground water sources in the Eastern and Central supply zones. These are the zones where strong growth is happening. The new production bores are planned to come online in 2024/2025.
- The Ministry of Health has directed Council to fluoridate the water at both the Wharawhara and Athenree treatment plants. A successful funding application has been submitted for the construction costs. The commissioning date for these two plants are mid 2025.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

Natural Environment and Sustainable Living

Key measures	Target	Result (YTD)	Narrative
Percentage of projects funded through Community Matching Fund that are completed.	≥90%	100%	Projects have been successfully funded and completed. The Community Matching Fund is well received and recognised in the community.
Percentage of residents who perceive the environment attributes monitored have improved or are being maintained (the features monitored include the quality of streams and rivers, harbours and estuaries, air quality, the amount of noxious weeds, protection of historic places, general level of cleanliness and the amount and quality of native plants and animals).	≥75%	80.5%	

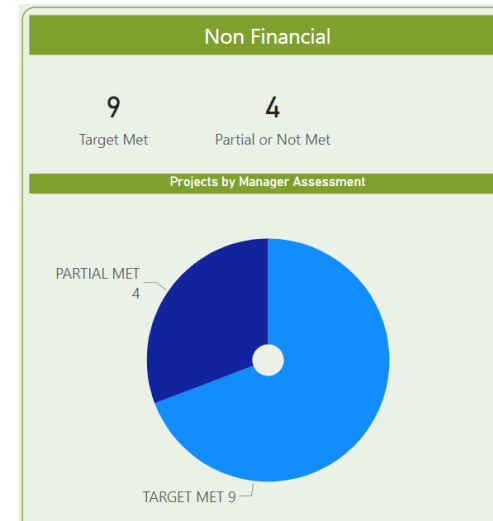
Activity Summary

- Support for environmental education in the field has been successful and highly sought-after programmes have been delivered within our primary and secondary schools, with relationships built with hapū and local environment groups.
- The month-long Sustainable Backyards event coordinated by Envirohub in March 2024 saw another successful programme delivered.
- Council continues to identify new community led ecological projects that align to Councils Natural Environment goals and monitor existing projects.
- Planting sites are being finalized with Coastcare for the next seasons planting.
- Council continues to support awareness and education for biosecurity in the district, including their national annual biosecurity symposium and profiling career pathways for biosecurity at the Canvas careers expo.

Financial Summary

Financials will be available in the Annual Report 2024.

Projects/Processes Status Update



Wastewater

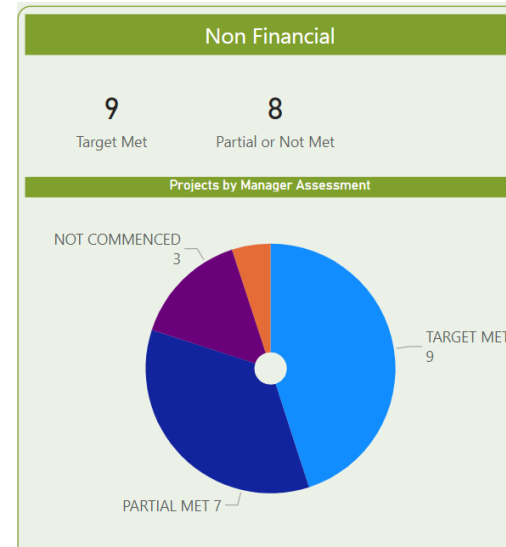
Key measures	Target	Result (YTD)	Narrative
Compliance with resource consents for each wastewater scheme:			
- Katikati	≥90%	90%	
- Maketu/Little Waihi	≥96%	96%	
- Te Puke	≥90%	99%	
- Waihi Beach	≥97%	100%	
- Ongare Point	≥95%	100%	
Level of resident satisfaction with Councils reticulated wastewater disposal system	≥90%	87%	

Activity Summary

We were compliant with resource consent requirements , with no abatement notices during the reporting period.

- Dry weather overflows were less than expected and response times to service requests were within target timeframes.
- Site investigations were also completed for the alternative disposal options for the Te Puke WWTP. The bulk main wastewater main on Prole Road has been partially completed enabling the first stages of development to begin. The main has used new technologies with sealed plastic manholes to decrease inflow and infiltration into the wastewater network and reduce the demand on the Omokoroa Pump Station and Transfer Line
- A new pumpstation and rising main from Rangiuuru Business Park to Te Puke Wastewater Treatment Plant is near completion with commissioning planned before the end of the 2024 calendar year.
- Design has progressed well for the Waihi Beach WWTP with design expected to be complete by the end of the 2024 calendar year and long lead items can be purchased to facilitate construction.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

Solid Waste

Key measures	Target	Result (YTD)	Narrative
Percentage of waste recycled or recovered as estimated by solid waste two yearly audit. The audit will be undertaken as per the Solid Waste Analysis protocol issued by Ministry of the Environment.	≥45%	41%	In total 8,932 tonnes of waste were collected – 3,625 tonnes of that were diverted from landfill.
Percentage level of customer satisfaction with household rubbish disposal methods.	≥85%	72%	72% of residents are satisfied with the kerbside rubbish and recycling collection service, with 80% of kerbside collection users satisfied with the service.

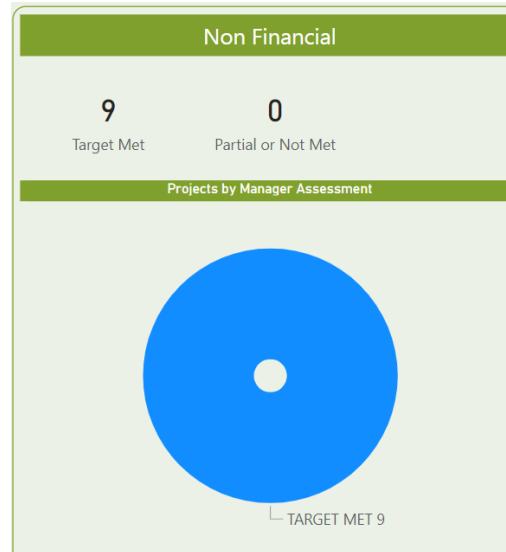
Activity Summary

- The percentage of waste recycled was slightly below target at 41% vs a target of 45%.
- Resident perception of the service was also slightly below target at 80% satisfied.
- All other targets were met or exceeded.
- By the end of FY2024, the kerbside collection service reached 19,392 households. Out of these, 12,510 households received the full service, which includes food scrap collection. 5,608 households, mainly located in remote rural areas, do not have access to the kerbside collection, this has reduced by 18% from FY2023.

Financial Summary

Financials will be available in the Annual Report 2024.

Projects/Processes Status Update



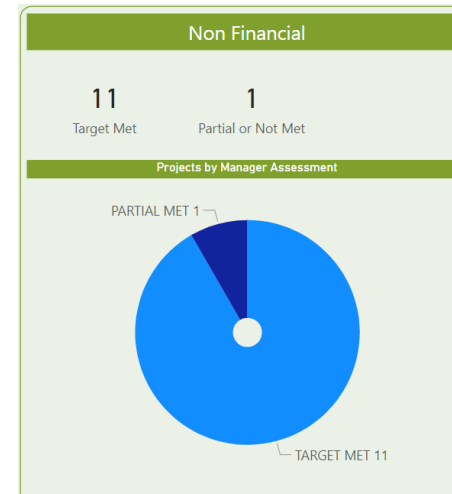
Economic Development

Key measures	Target	Result (YTD)	Narrative
Percentage of economic contracts where key contract requirements have been achieved. Key service delivery contracts held by Priority One, Tourism BOP, Te Puke Economic Development Group, EPIC Te Puke, Katch Katikati and Waihi Beach Events & Promotions	≥90%	100%	All economic contracts have met their contract requirements.
Level of resident satisfaction with our role in promoting employment and business opportunities within the sub-region.	≥65%	56%	The level of resident satisfaction has significantly improved from the previous year.

Activity Summary

- All economic development contractors met their targets for the year.
- Unemployment has been kept under 5% and mean annual earnings have increased above the national average.
- Priority One is taking a facilitation role for the sub-region in brokering a regional deal with the Government and in this regard the Western Bay of Plenty is well positioned. We expect a decision from Government in the next few weeks.
- In addition, Priority One, together with other economic development agencies across the Bay of Plenty, is facilitating an agreed short list of projects for consideration for funding from the Regional Infrastructure Fund.

Projects/Processes Status Update



Financial Summary

Financials will be available in the Annual Report 2024.

Support Services

Activity Summary

Council projects: The organisation has been progressing many activities/projects over the last quarter including:

- Business improvements in building services
- Improving our invoice generation for resource consents
- Progressing a new HR software (Workday)
- Preparing for the replacement whole-of-Council information system that is no longer being supported by our current vendor
- The GIS team have updated the District's aerial photography
- Preparing and finalising our Long-Term Plan 2024-34
- Improving project reporting for internal purposes, and Council reporting
- Continuing with improvements to our Financial Contributions and the establishment of a working group to progress to a Development Contribution model
- Supporting our internal Project Control Groups to improve our visibility and focus on the delivery of our capital work programme
- Progressing our new asset system due to the vendor no longer supporting the current version
- Scheduled maintenance has been carried out on corporate properties
- Decision on the funding required for the Katikati Arts Junction remedial works has been deferred to the Annual Plan 2025-2026, after the assessment of the highest and best use of this land is undertaken
- A review of our insurance needs for our community halls will be undertaken in next quarter.

A key focus for Council is preparing for the Government led legislative changes required for Local Water Services Done Well.

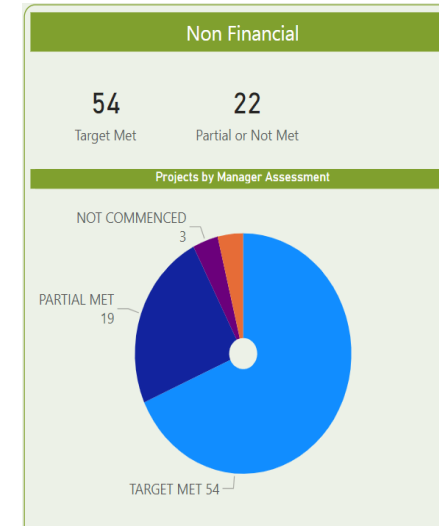
This includes:

- Setting up an internal governance group to progress the new requirements
- Working through a recommend a pathway to Council with a focus on financial sustainability and the potential establishment of a Council Controlled Organisation
- Progressing opportunities at the sub-regional level with Tauranga City Council given our integrated systems, and contracts relating to our water activities

Financial Summary

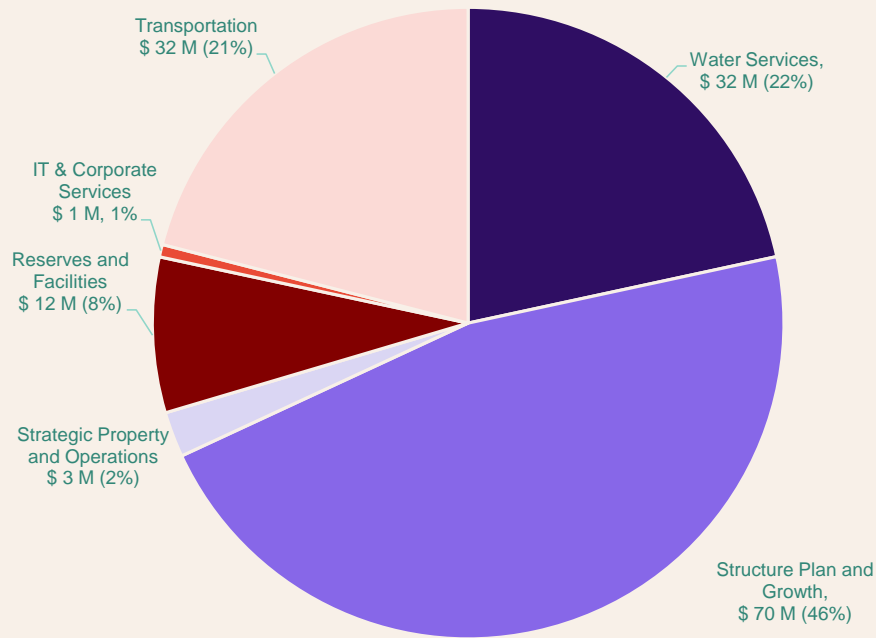
Financials will be available in the Annual Report 2024.

Projects/Processes Status Update



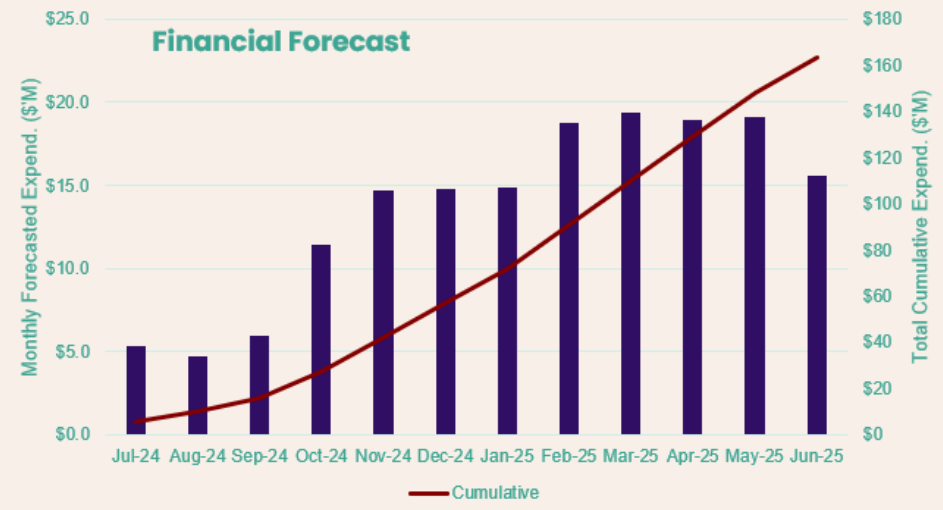
Capital Work Programme Programme Financials

Total Capital Projects Spend per Activity 2024/25 Financial Year

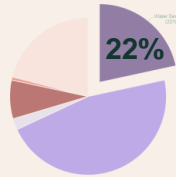


	July Year to Date		Year End
Actuals	\$3.6M	Draft LTP Budget	\$150M
Forecast	\$5.3M	Forecasting*	\$163M
Variance	-\$1.7M	Variance	+\$13M

*note has allowance for potential carry forwards



Water Services



Programme Overview

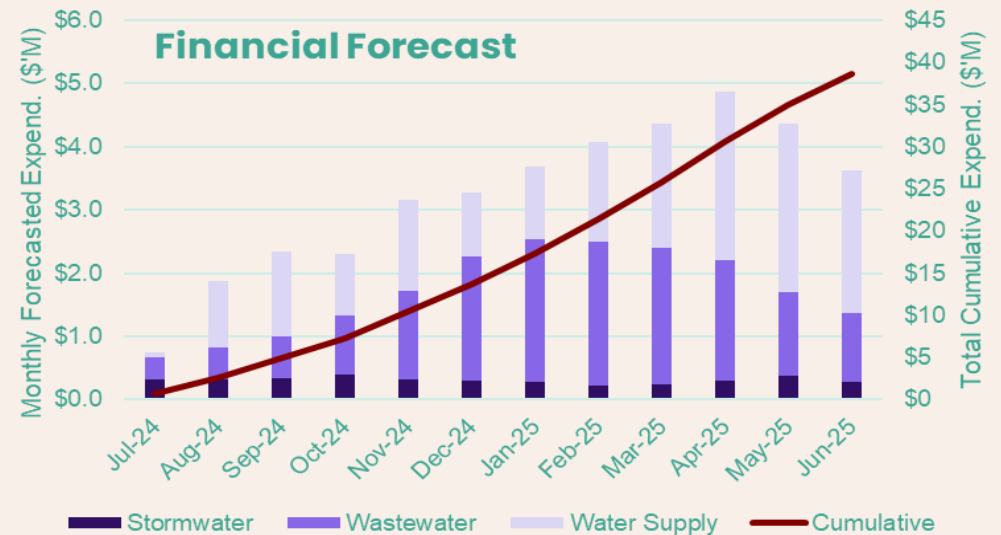
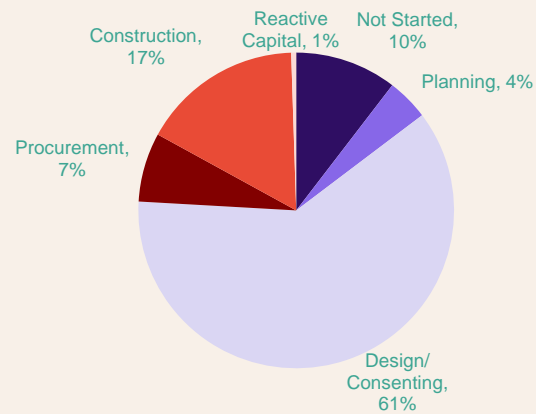
- Programme Overview** Overall programme is on track for delivery.
- Stakeholder** Several significant projects require close management of stakeholders, with three stormwater projects dependent on landowner approval
- Financials** Currently forecasting an overspend of 10% due to project delivery ahead of schedule. This will be closely monitored to ensure capital budget is managed.
- Risks** Key project risks include stakeholder engagement and consenting. Early engagement underway.
- Issues** Potential delays in the Te Puke WWTP upgrade could impact overall delivery.

Programme Financials

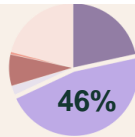
July Year to Date		Year End	
Actuals	\$1.9M	Draft LTP Budget	\$32M
Forecast	\$0.7M	Forecasting*	\$38M
Variance	+\$1.2M	Variance	+\$6M

*note has allowance for potential carry forwards

Percentage of Projects in each phase



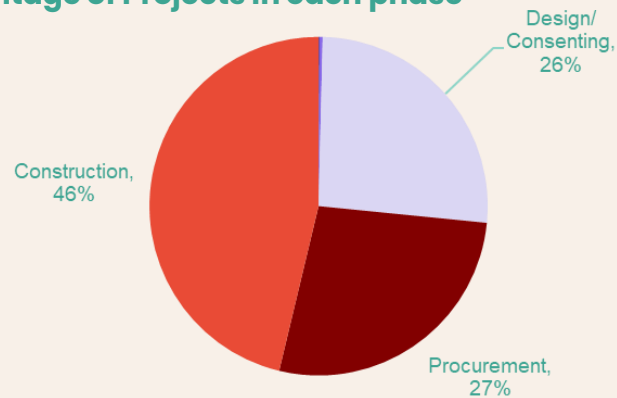
Structure Plans



Programme Overview

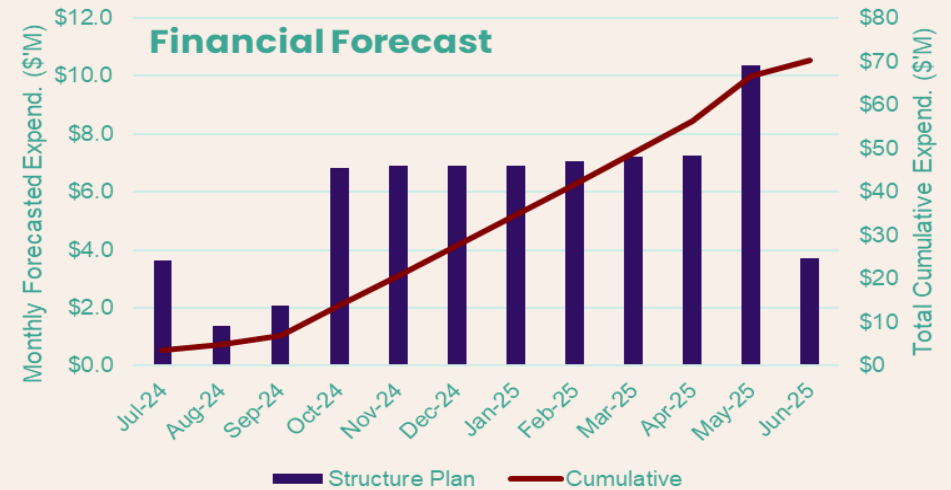
- Programme Overview** Overall programme is on track for delivery. Consent recently obtained for Industrial Pond in Omokoroa. Consent still required for Prole Road Pond.
- Stakeholder** Stakeholder engagement still underway.
- Financials** Financials currently on track for delivery for end of financial year
- Risks** Several consents are still outstanding. Once consents are in place programme risks will be low.
- Issues** No issues to report at this stage

Percentage of Projects in each phase

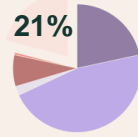


Programme Financials

July Year to Date		Year End	
Actuals	\$1.8M	Draft LTP Budget	\$69.8M
Forecast	\$3.6M	Forecasting	\$70.3M
Variance	-\$1.8M	Variance	+\$0.5M



Transportation



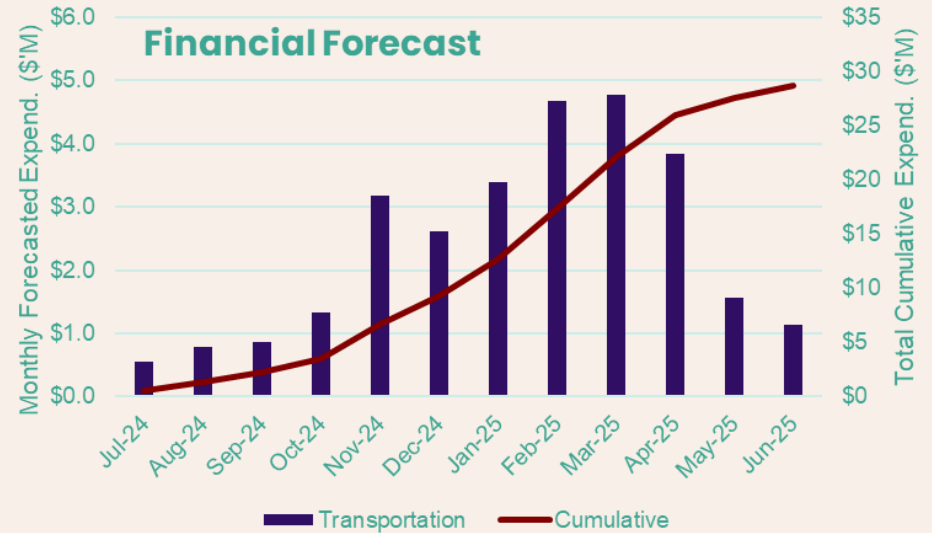
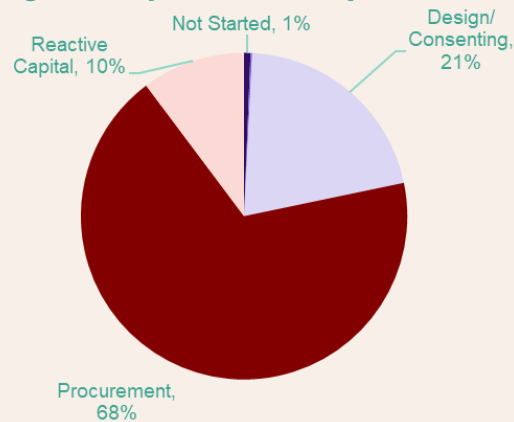
Programme Overview

- Programme Overview** Overall programme is on track for delivery.
- Stakeholder** Stakeholder engagement underway.
- Financials** Currently forecasting and underspend due to scoping of projects. Further detail will be presented to elected members at following design works
- Risks** Risks associated with potential delays to No4 Road bridge, due to environmental consents. Risks are currently being managed.
- Issues** No issues to report at this stage.

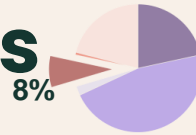
Programme Financials

	July Year to Date	Year End	
Actuals	\$0.11M	Draft LTP Budget	\$31.5M
Forecast	\$0.55M	Forecasting	\$28.6M
Variance	-\$0.44M	Variance	-\$2.8M

Percentage of Projects in each phase



Reserves and Facilities



Programme Overview

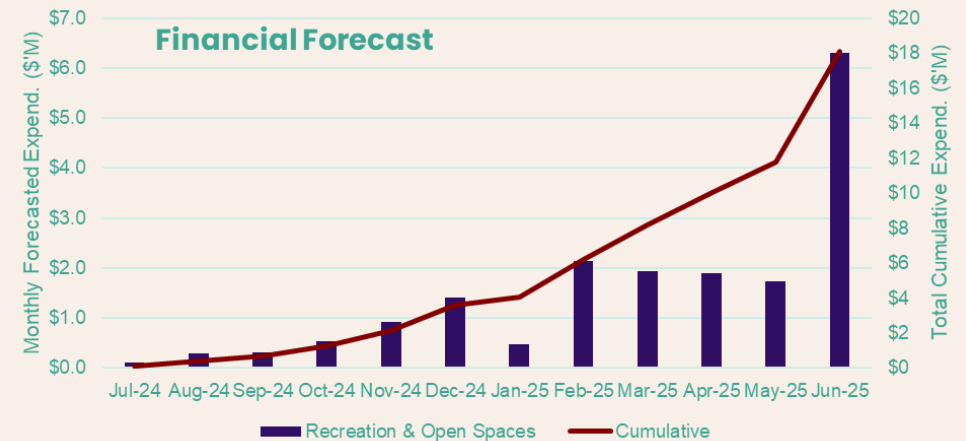
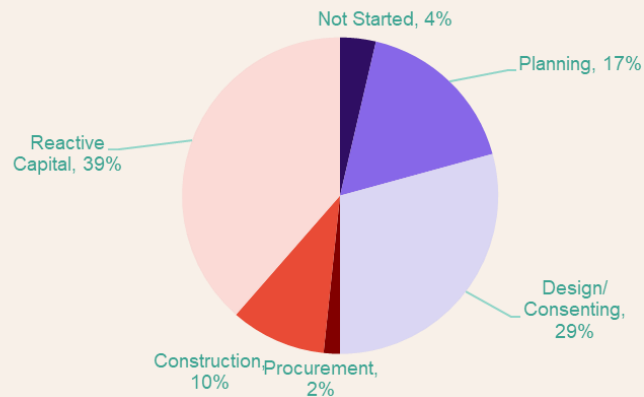
- Programme Overview** Overall programme is on track for delivery. Currently forecasting an overspend, due to anticipated carry forwards from 2023/24 Financial Year.
- Stakeholder** Stakeholder engagement is underway on all significant projects
- Financials** Financial risks linked directly to Dave Hume Pool, which has now been addressed through LTP workshops.
- Risks** Key project risks include stakeholder engagement and consenting. Early engagement underway.
- Issues** No Issues to report at this stage.

Programme Financials

July Year to Date		Year End	
Actuals	\$0.3M	Draft LTP Budget	\$11.9M
Forecast	\$0.1M	Forecasting*	\$18.1M
Variance	+\$0.2M	Variance	+ \$7.8M

*note has allowance for potential carry forwards and includes Dave Hume Pool (will need to be revised, following LTP workshops)

Percentage of Projects in each phase



11 INFORMATION FOR RECEIPT