

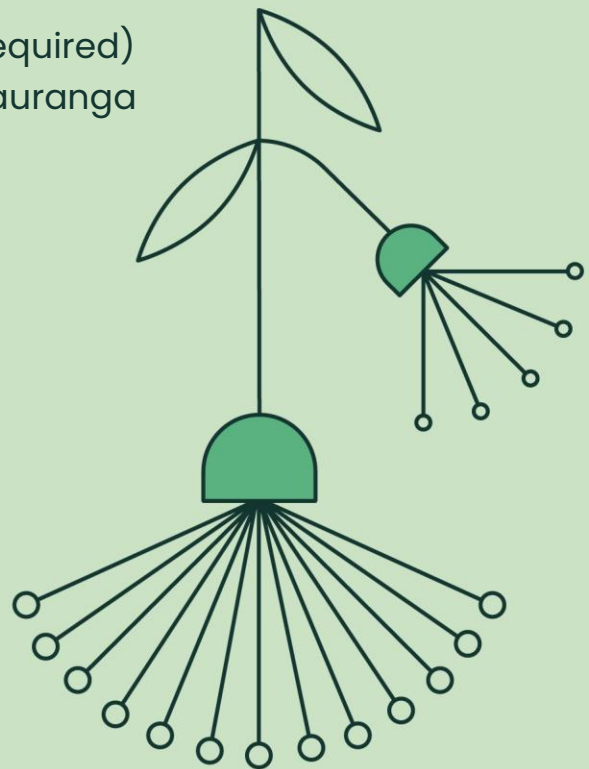
Mā tō tātou takiwā
For our District

Council

Te Kaunihera

CL25-6

Tuesday, 13 May 2025, 10.00am (15 May, if required)
Council Chambers, 1484 Cameron Road, Tauranga



Council

Membership:

Chairperson	Mayor James Denyer
Deputy Chairperson	Deputy Mayor John Scrimgeour
Members	Cr Tracey Coxhead Cr Grant Dally Cr Murray Grainger Cr Anne Henry Cr Rodney Joyce Cr Margaret Murray-Benge Cr Laura Rae Cr Allan Sole Cr Don Thwaites Cr Andy Wichers
Quorum	Six (6)
Frequency	Six weekly

Role:

The Council is responsible for:

- Ensuring the effective and efficient governance and leadership of the District.
- Ensuring that all functions and powers required of a local authority under legislation, and all decisions required by legislation to be made by local authority resolution, are carried out effectively and efficiently, either by the Council or through delegation.

Power to Act:

To exercise all non-delegable functions and powers of the Council including, but not limited to:

- The power to make a rate;
- The power to make a bylaw;
- The power to borrow money, purchase, or dispose of assets, other than in accordance with the Long Term Plan;
- The power to adopt a Long Term Plan, a Long Term Plan Amendment, Annual Plan or Annual Report and to receive any related audit report;
- The power to appoint a chief executive;
- The power to adopt policies required to be adopted and consulted on under the Local Government Act 2002 in association with the Long Term Plan or developed for the purpose of the Local Governance Statement;

- The power to adopt a remuneration and employment policy;
- The power to approve or change the District Plan, or any part of that Plan, in accordance with the Resource Management Act 1991;
- The power to approve or amend the Council's Standing Orders;
- The power to approve or amend the Code of Conduct for Elected Members;
- The power to appoint and discharge members of committees;
- The power to establish a joint committee with another local authority or other public body;
- The power to make a final decision on a recommendation from the Parliamentary Ombudsman where it is proposed that Council not accept the recommendation.
- To exercise all functions, powers and duties of the Council that have not been delegated, including the power to compulsorily acquire land under the Public Works Act 1981.
- To make decisions which are required by legislation to be made by resolution of the local authority.
- To authorise all expenditure not delegated to officers, Committees or other subordinate decision-making bodies of Council, or included in Council's Long Term Plan or Annual Plan.
- To make appointments of members to Council Controlled Organisation Boards of Directors/ Trustees and representatives of Council to external organisations.
- To monitor the performance of and make decisions on any matters relating to Council Controlled Organisations (CCO), including recommendations for modifications to CCO or other entities' accountability documents (i.e. Letter of Expectation, Statement of Intent), including as recommended by the Strategy and Policy Committee.
- To approve joint agreements and contractual arrangements between Western Bay of Plenty District Council and Tauranga City Council and/or any other local authority including the requirement to review the terms of any such agreements or contractual arrangements.
- To approve the triennial agreement.
- To approve the local governance statement required under the Local Government Act 2002.
- To approve a proposal to the Remuneration Authority for the remuneration of Elected Members.
- To approve any changes to the nature and delegations of Committees.

Procedural matters:

Approval of elected member training/conference attendance.

Mayor's Delegation:

Should there be insufficient time for Council to consider approval of elected member training/conference attendance, the Mayor (or Deputy Mayor in the Mayor's absence) is delegated authority to grant approval and report the decision back to the next scheduled meeting of Council.

Power to sub-delegate:

Council may delegate any of its functions, duties or powers to a subcommittee, working group or other subordinate decision-making body, subject to the restrictions on its delegations and any limitation imposed by Council.

Notice is hereby given that a Meeting of Council will be held in the Council Chambers, 1484 Cameron Road, Tauranga on: Tuesday, 13 May 2025 at 10.00am (15 May, if required)

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Nil

1 KARAKIA

Whakatau mai te wairua
Whakawātea mai te hinengaro
Whakarite mai te tinana
Kia ea ai ngā mahi

Settle the spirit
Clear the mind
Prepare the body
To achieve what needs to be
achieved.

Āe

Yes

2 PRESENT

3 IN ATTENDANCE

4 APOLOGIES

5 CONSIDERATION OF LATE ITEMS

6 DECLARATIONS OF INTEREST

7 PUBLIC EXCLUDED ITEMS

8 PUBLIC FORUM

9 REPORTS

9.1 LOCAL WATER DONE WELL HEARINGS

File Number: A6755543

Author: Veronika Dekkerova, Systems Advisor

Authoriser: Adele Henderson, General Manager Corporate Services

EXECUTIVE SUMMARY

The purpose of this report is to receive and hear submissions from the public on the Local Waters Done Well consultation, which ran from 24 March to 24 April 2025.

RECOMMENDATION

1. That the System Advisor's report dated 13 May 2025 titled 'Local Water Done Well Hearings', be received.
2. That the written and verbal submissions to the Local Water Done Well consultation be received.

BACKGROUND

1. Local Water Done Well is the coalition government's approach to the future management of three waters in New Zealand. The approach is provided for in the Local Government (Water Services Preliminary Arrangements) Act and the Local Government (Water Services) Bill released in December 2024.
2. The Act requires Council to prepare a Water Service Delivery Plan (WSDP). This plan must include the delivery model for water services that will meet the requirements of the Act i.e. financial sustainability, compliance with regulatory standards for water, wastewater, and stormwater.
3. On 18 March 2025, Council approved the consultation document to consult on three water service delivery models:
 - (a) Retaining the current model;
 - (b) Moving to a single Council Water Services Council-Controlled Organisation; and/or
 - (c) Establishing a joint Council Water Services Council-Controlled Organisation (preferred model).

ENGAGEMENT AND CONSULTATION

4. Consultation ran from 24 March to 24 April 2025.

5. Submissions were received through Council's Your Place website, via email and through hard copy forms available at each Library and Service Centre. Six community drop-in sessions were held during this timeframe, two in each ward.
6. 124 submissions were received throughout this timeframe. These submissions are included as **Attachment 1**.
7. 20 submitters have indicated that they wish to speak. The speaking schedule will be circulated once confirmed, prior to the hearings.
8. Those submitters who have indicated they wish to speak include:

Name	Organisation	Submitter ID
Nick Obrien	-	29
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Clester Eru	-	56
John Clements	Katikati Community Board	57
Norm Mayo	-	58
Dani Simpson	Waihī Beach Community Board	61
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Rondell Reihana	Ngapeke 6C Ahu Whenua Trust	97
Bev Cain	-	102
Kat Macmillan	Bay of Plenty Regional Council	103
Peter Lochhead	Te Puna Heartlands	104
Peter Lochhead	Lochhead Design	105
Bruce McCabe	Ōmokoroa Residents and Ratepayers Association Inc	110
Gary Webber	-	112
John Butt	-	113
Joan Dugmore	-	115
Hayden Wilson	-	121
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ATTACHMENTS

- 1. **Local Water Done Well Submissions Pack 2025**  



Local Water Done Well 2025

Full Submission Pack

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Local Water Done Well Consultation 2025

Submitter ID: 1
Name: Sarah Rice
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?
Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?
Yes

Q3: What do you think about the options?
I support option 2. Multi Council Water Services CCO

Q4: What matters most to you?
Future water costs and investment – Managing the cost of water services and securing infrastructure funding , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?



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Local Water Done Well Consultation 2025

Submitter ID: 2

Name: Graeme Mills

Organisation: Cross Connection Consultants

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

No

Q3: What do you think about the options?

Multi Council CCO is a no brainer. Especially joining with Tauranga City who have been a leader in the water industry since the mid '90's. Their foresight was the introduction of universal water metering 1999/2000. I was directly involved with the TCC CCO (or L.A.T.E as it was then) in 1990/91 and it should never have been sold. You are part way to achieving a good result by having a joint TCC/WBOPDC maintenance contract with Downers.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water, wastewater, and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 3

Name: Malcolm Robertson

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi council preferred option. If costs driven by rising population then the rising population meets the costs. I'm only prepared to meet my costs of maintaining the infrastructure already in place.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 4

Name: Steve Tunncliffe

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi makes sense

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding , Consistent water service – Keeping or improving service levels for water, wastewater, and stormwater. , Climate resilience – Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought). , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 5

Name: Julia Wharton

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Single CCO will be like Watercare Akld that ends up having a life of its own and costs soaring as well as all the bureaucracy that goes with it.

The Multi Council CCO sounds like the way to go but the bureaucracy once again gets out of control.

And please drop all the mentions of cultural input. We are all one voice and no group deserves special mention.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding , Consistent water service – Keeping or improving service levels for water, wastewater, and stormwater. , Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Population growth and developments need to be funded by developers in their entirety.

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 6

Name: Tracy Harris

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

In my opinion, keeping water services within the Council is too expensive and the associated costs will only keep rising, especially considering ageing assets and technology. A multi-council water services CCO would be more efficient and cost-effective for ratepayers, whilst benefiting future generations. This is excellent long-term planning. This collaborative approach, involving other Councils, specifically Tauranga City Council, makes sense as WBOPDC and TCC already share some water services and work closely together.

"Local Water Done Well" is a commendable initiative because it emphasises local decision-making, allowing communities and councils to tailor water services to meet local needs. This model can save money by sharing infrastructure, resources, and expertise, potentially lowering water charges for residents. It aims to deliver water services in a financially sustainable way, ensuring high-quality water and sufficient investment in infrastructure.

The cost of delivering water services across New Zealand will rise over time, regardless of changes to service delivery models. WBOPDC faces the challenge of meeting water regulation requirements while ensuring financially sustainable future water services across the district. Managing these costs for the community is crucial. While there may be concerns about the loss of control in creating a CCO and working with partners, there are significant advantages. A CCO would improve the efficiency and effectiveness of service delivery and enable councils to increase debt capacity, allowing for more investment in necessary infrastructure upgrades.



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The preferred option of a multi-council-owned water organisation would own all of the pipes and facilities in the areas covered by the councils in the multi CCO and be able to generate its own income and manage its own debt.

The new water organisation would have the resources, independence, and area-wide perspective to effectively manage and improve our water network for current and future communities, rather than being limited by council funding and funding cycles, and potentially keeping rates lower for ratepayers.

The new water organisation is required by law to operate in a much more regulated environment, which will provide a strong focus on water and service quality, customer-focused delivery, and value for money.

Lastly, the new entity would still be under Council control, as compared to the previous Government's Three Waters initiative. The previous Government's Three Waters plan was a proposal to reform the management of drinking water, wastewater, and stormwater (the "three waters") services by creating four multi-regional entities to manage these services. It was controversial because councils and local communities expressed concerns about the loss of local control and possible cost increases.

The goal of the Local Water Done Well initiative would be to improve water quality, secure long-term investment in water infrastructure, and keep control of water services and assets at the local level – i.e. councils.

Key features of LWDW include:

Local Control: Water services remain under local government's control.

Council Ownership: Councils retain ownership of water infrastructure assets and services delivery.

New Options for Delivery: Councils can establish new, financially separate "water organisations" (limited liability companies) to deliver water services.

Potential for Collaboration: Councils can jointly own water organisations with other councils or consumer trusts.

Consumer Trust Model: Consumer trusts, elected by local consumers, could be involved in the governance of water organisations.

Economic Regulation: A new economic regulation regime will be introduced, including options for the Commerce Commission to regulate water services.

I am very supportive of the preferred Option " Multi Council Water Services CCO".

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.



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Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 7

Name: Robert Lauchlan

Organisation: Tauranga City Council

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

In my view, keeping water services within the Council is too costly, and the associated expenses will only continue to rise, especially with ageing assets and technology. A multi-council water services CCO would be more efficient and cost-effective for ratepayers, benefiting future generations. This is excellent long-term planning. This collaborative approach, involving other Councils, specifically Tauranga City Council, makes sense as WBOPDC and TCC already share some water services and work closely together.

"Local Water Done Well" is a commendable initiative because it emphasises local decision-making, allowing communities and councils to tailor water services to meet local needs. This model can save money by sharing infrastructure, resources, and expertise, potentially lowering water charges for residents. It aims to deliver water services in a financially sustainable way, ensuring high-quality water and sufficient investment in infrastructure.

The cost of delivering water services across New Zealand will rise over time, regardless of changes to service delivery models. WBOPDC faces the challenge of meeting water regulation requirements while ensuring financially sustainable future water services across the district. Managing these costs for the community is crucial. While there may be concerns about the loss of control in creating a CCO and working with partners, there are significant advantages. A CCO would improve the efficiency and effectiveness of service delivery and enable councils to increase debt capacity, allowing for more investment in necessary infrastructure upgrades.



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The preferred option of a multi-council-owned water organization would own all of the pipes and facilities in the areas covered by the councils in the multi CCO and be able to generate its own income and manage its own debt. The new water organization would have the resources, independence, and area-wide perspective to effectively manage and improve our water network for current and future communities, rather than being limited by council funding and funding cycles, and potentially keeping rates lower for ratepayers.

The new water entity is required by law to operate in a much more regulated environment, which will provide a strong focus on water and service quality, customer-focused delivery, and value for money. Lastly, the new entity would still be under Council control, as compared to the previous Government's Three Waters initiative. The previous Government's Three Waters plan was a proposal to reform the management of drinking water, wastewater, and stormwater (the "three waters") services by creating four multi-regional entities to manage these services. It was controversial because councils and local communities expressed concerns about the loss of local control and possible cost increases. The goal of the Local Water Done Well initiative would be to improve water quality, secure long-term investment in water infrastructure, and keep control of water services and assets at the local level – i.e. councils.

Key features of LWDW include:

Local Control: Water services remain under local government's control.

Council Ownership: Councils retain ownership of water infrastructure assets and services delivery.

New Options for Delivery: Councils can establish new, financially separate "water organizations" (limited liability companies) to deliver water services.

Potential for Collaboration: Councils can jointly own water organizations with other councils or consumer trusts.

Consumer Trust Model: Consumer trusts, elected by local consumers, could be involved in the governance of water organisations.

Economic Regulation: A new economic regulation regime will be introduced, including options for the Commerce Commission to regulate water services.

I fully support the preferred option for a Multi Water Service CCO.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.



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Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 8

Name: Angela Murray

Organisation: Living Life In Colour

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I believe the multi council option make most sense, and would be best value for WBOPDC ratepayers

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 9
Name: John Wick
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council Water Services CCO. But not with TCC only. Include other council too.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 10

Name: Colin Pollitt

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

The multi council option is the only sensible option. As a CCO shared with other councils it facilitate access to water sources and engineering knowledge. This model is the preferred path of the current government and should enable the inevitable borrowing at lower government rates

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 11

Name: Chris Woods

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Prefer single CCO to ensure autonomy and sole WBOPDC authority in decision making. Also provides ratepayers with certainty of accountability in holding elected members to account, rather than any possibility of misdirection such as attributing problems to a multi Council operating environment.

Q4: What matters most to you?

Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 12
Name: Lynne Winter
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council must save on administration costs. I live in Omokoroa and pay water rates. I would like to see that every household in Western Bay pay for their own water with a metre. I understand NOT every household in Te Puke has a water meter.? I also would like to see the council taking a lead in filtering the silicon out of our water as it is very destructive to household appliances,.

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 13
Name: Ann Owen
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council Water services CCO Achieves greater economy of scale without losing regional control

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 14
Name: Gizelle Green
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I don't think you actually LISTEN to what your constituents want.....this korero is just smoke and mirrors. You have already decided. The MOST INPORTANT ISSURE YOU HAVE TOTALLY IGNORED.....WE DO NOT WANT FLUORIDE IN OUR WATER, single or multi council servic, makes no difference at this point!
Don't poison our water. That is all.

Q4: What matters most to you?

Community influence – Residents having a strong voice in decision-making. ,
Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Zero fluoride in our water.

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 15

Name: Anne Roberts

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I definitely think efficiency should be at the forefront,, delivery etc goes without saying....

Q4: What matters most to you?

Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 16
Name: Te Rangī Rae
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?
Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?
Yes

Q3: What do you think about the options?
A single council controlled water service is better of the two. Retaining full control is paramount. Maintaining quality drinking water for now and into the future. Money isn't an objective. It just needs to be done, let growth pay for growth. And focus on maintenance and upgrades as required of existing networks. If we merge we might as well merge completely with Tauranga if it's only about saving money. People will suffer especially small towns like Maketu

Q4: What matters most to you?
Cultural input – Ensuring Tangata Whenua involvement in water decisions. ,
Community influence – Residents having a strong voice in decision-making. ,
Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Environmental benefits –
Improving the environmental impact of water services. , Ensuring safe drinking water
– Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?
No, I do not wish to speak at a hearing.



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Submitter ID: 17
Name: Jan Ward
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

No

Q3: What do you think about the options?

Hard to answer question 2 as we use rain water and council water. But would prefer the cheaper of the two options

Q4: What matters most to you?

Innovation – Using new technology to make water services more efficient and sustainable. , Community influence – Residents having a strong voice in decision-making. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 18
Name: Elizabeth Meyers
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council Water Services CCO is best, BUT, the CCO must have a governance structure that ultimately, reports to the Councils involve who ultimately have the final say on decisions. Do not create another entity like Auckland Transport that was a law unto itself!!!!

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 19
Name: Diane Weston
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Option 2 for better savings

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 20

Name: Nick Cockroft

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Firstly I think presenting only two options and so very little meaningful detail is very poor, you guys need to do way better than that. You haven't advised in the multicouncil CCO has been discussed and agreed as viable by other councils, why for example would TCC accept the liability of more geographically dispersed council infrastructure when looking after their own would be cheaper, adding in WBOP and other councils will add cost burden to them. They would likely want the balance of control, so the ownership argument needs much more discussion and detail please. I would be fine with private ownership, it is likely to be more effective at running such services and then council could operate in strictly monitoring and enforcement capacity. Profits could be monitored by the commerce commission. So tell us which other councils you have talked to and their interest level and expectations please? I think a multicouncil CCO is preferable to a single CCO, purely on economy of scale. Councils are not good at running these types of organisations, or themselves actually, the fact we have such poor local infrastructure is testament to that. The cost of maintaining existing services to the legal requirements is inevitable so yeah innovate and do it smart and cheap, even if that means a private company delivers the water services, locking out this option by nature keeps tis important service with you guys, not known for your business acumen, getting things done efficiently and effectively, proper competition drives a genuine continuous improvement approach rather than you stale lets keep it under our control mindset. New developments should pay the full cost of installing new infrastructure to support



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the development, it is not reasonable to share that cost with already burdened rate payers.

The language in your questionnaire does not give me faith you will make sensible or smart decisions, 'keeping things in mind' when we say them is your version of lip service. You have already confined the options to your preferences, that is not advocating for your community at all, its advocating for your limited and blinkered view of what can be done.

Q4: What matters most to you?

Innovation – Using new technology to make water services more efficient and sustainable. , Community influence – Residents having a strong voice in decision-making.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 21
Name: Dr Bron Lett
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

No

Q3: What do you think about the options?

My property is on Matakana Island, and you do not provide any water services to us. As such I do not care what option is chose. However, people who live on Matakana Island and thus will not benefit from these changes should not be forced to contribute to them.

If we are forced to contribute, then I would expect water services to be provided to my property.

Q4: What matters most to you?

Other?

Independance from funding your decisions as I will not benefit from them.

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 22
Name: Mark Walton
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi council water services is the best long term sustainable solution

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought).

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Submitter ID: 23

Name: Craig Farndale

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I am opposed to Multi Council - here's why: Tauranga is a disaster. It also has MANY unelected officials running it and making decisions that affect the community. Adding to this is the spectre of race-based rulings over water, which is unacceptable in any modern society. Tauranga has demonstrated it likes race-based leadership and unelected officials. This will seep down to control of water. The more control I have of water in MY community the better.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

4: Local control of water, not unelected officials in a poorly run council

5: Race-based policies dictating the future of water (as per the nasty and very racist Three Waters)

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 24

Name: Paul Mead

Organisation: Waihi Pacific Trust

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

The best option would seem to be the SINGLE COUNCIL WATER SERVICES CCO.

Multi Council sounds like a terrible option. The current Council already ignores the views of local residents and experts (eg at Waihi Beach), so the chance that a wider Council body would do a better job seems unlikely.

Q4: What matters most to you?

Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 25

Name: Annette and Jason Carey

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multicouncil option for financial reasons.

How is anyone going to afford an extra \$4300 (approx) annually for water on top of rates. Even \$3000 per year is going to stretch each household.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 26

Name: Chris Sutton

Organisation: Chrisalys Family Trust

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I would be in favour of the Multi Council Water Services CCO option

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 27

Name: Rod Milne

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multiple council control is most cost effective

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 28

Name: Sara-Ashley Coulter

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I want to know if it would change the taste of the water, would wbop water then be shared with BOP? Would job roles be taken away from wbop residents or shared equally with BOP? What is this going to look like? Eg a new office in tauranga or wbay? Would waste water buildings change etc.

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Community influence – Residents having a strong voice in decision-making. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 29
Name: Nick Obrien
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Promote the installation of water tanks capturing rainfall for use in toilets and hose taps
1 appropriate sized tank installed at a property the has 2 occupants and plumbed into toilet and hose taps could reduce household water usage(at the water meter) by approximately 20 - 30 thousand litres per annum (while occupier would not reduce usage at all)
A secondary benefit would be 20-30,000l PA of water that would not be sent down the storm water system reducing pressure on that system

This would also provide an emergency supply of water in the case of a natural disaster
this setup could cost as little as \$5,000.00 per system for a simple basic property
I appreciate that not all properties would be suitable for a solution like this, however this could be legislated to be installed on all new properties and renovations that apply for building consent

1000 of these solutions installed would save 20 million litres of water PA

Draw up a set of principals that is acceptable to the building control team and that be applied universally so plumbers and home owners can install a system without a large company clipping the ticket

I would like the opportunity to discuss this solution with your team

Warm Regards

Nick OBrien

NOTE:

I do not live in BOP but own a property that my parents live in so I am a rate payer to wbop council

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Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable.

Other?

Efficiency of water supply and usage

Q5: Would you like to speak to Elected Members about your submission?



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Local Water Done Well Consultation 2025

Submitter ID: 30

Name: Ingrid Booyesen

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I would prefer Single Council Water Services. Single in that Tauranga Council and Western Bay should be combined without any other council in the district. The reason is that decisions can be made with less decision makers and plans can progress a lot faster. Multiple councils sounds like the return of the "Three Waters" government take over.

Q4: What matters most to you?

Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 31

Name: Tippy Hopping

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi is preference from an overall investment perspective. The challenges with multi are:

1. when bigger facilities go down eg breakdowns / emergency situations stop supply it can affect a huge part of population versus smaller pockets.
2. Investment will go to big centre's/ towns, or where new connections are instead of fixing the old / troublesome lines.
3. Small locations maybe last to be fixed or forgotten about.
4. Making bigger entities doesn't always fix the current problems, just spreads the challenges further.

Single, the impact to rate payer would be significant to upgrade the infrastructure needed.

Advantage is WBOPDC controls it's own, which in emergencies could be a good thing.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Environmental benefits – Improving the environmental impact of water services. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 32

Name: Robert Steele

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Questions not addressed in the above which are pertinent to being able to make decisions. Who are the councils involved in the multi council approach? 2. what are the \$\$\$ to actually be spent on.? If the councils are not identified how is the work to be done, known, to be able to figure savings?

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Make it affordable for all. I read that the power supply network is in a similar state to water in NZ, so presumably will also result in much higher cost. As these are essential services, they have to be used, and paid for. it concerns me that councils on

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Other?

Make it affordable for all. I read that the power supply network is in a similar state to water in NZ, so presumably will also result in much higher cost. As these are essential services, they have to be used, and paid for. It concerns me that councils only appear to view their costs, not overall cost of living for the rate payer. I am a retiree, and am already working in retirement to afford rates and insurance on an average house in Te Puke, as this would currently consume almost half my annual superannuation if I did not work. I consider myself fortunate to be able to do this, however others cannot. Presumably the work to upgrade the water reticulation and waste water (whatever it is) needs to be done, so how it is done, and how it is financed needs to be done in innovative and creative ways. Is it? What needs to be done, and how is it to be done, and who is managing it, given some of the cost overruns seen on other projects of this nature.

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 33

Name: D. McGowan

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

sounds like propaganda to me. Your preferred option is obviously intended to give Maori even greater influence.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 34
Name: Jeff Dougal
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Whilst I can understand the benefits of the multi option, I'd be concerned that as a smaller entity we'd be disadvantaged by larger council(s) having a greater say in our service. Also I'm concerned at the impact of CCO's on local democracy in that the CCO is at arms length from the people we elect to govern our District. There are many examples of the disadvantages in Auckland and Wellington as two current examples eg Wellington Water issues of contracting out.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Cultural input – Ensuring Tangata Whenua involvement in water decisions. , Community influence – Residents having a strong voice in decision-making. , Growth planning – Preparing water services for population growth.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 35

Name: Allan Moffitt

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi-council CCO is the way to go but the savings could be more than projected if run properly!

Allowing for future growth is important but those costs should be passed on to developers!

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru

SUB ID 36

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us



Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Shayne Hayward

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* Compulsory fields

Privacy Act 2020: This form and the details of your submission will be publicly available as part of the decision-making process. The information will be held at Western Bay of Plenty District Council, Head Office, 1484 Cameron Road, Tauranga. Submitters have the right to access and correct their personal information.



SUB ID 36

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision- making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission? We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views. (Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.

SUB ID 37

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us



Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Peter HAYWARD

Email address:*



Address (optional):



Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* Compulsory fields

Privacy Act 2020: This form and the details of your submission will be publicly available as part of the decision-making process. The information will be held at Western Bay of Plenty District Council, Head Office, 1484 Cameron Road, Tauranga. Submitters have the right to access and correct their personal information.



SUB ID 37

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

I support option Two
The Preferred option

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission? We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views. (Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.



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Local Water Done Well Consultation 2025

Submitter ID: 38

Name: Beverly Longstaff

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council Water Services is my preferred option

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 39

Name: Richard Stephens

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Strong preference for multi CCO - including Western Bay of Plenty, Tauranga, Whakatane & Rotorua Lakes

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 40

Name: Neil and Gloria Candy

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Keep it as it is as you do not have any specific costings - at present all I have seen is a recommended path that has been put forward - as to the future cost? . We are shareholders of WBOPDC and to date we have witnessed and been charged through rates for some unwise spending . We want to be sure that the various options are properly costed so we can make an informed decision

Q4: What matters most to you?

Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 41

Name: Bryan Foreman

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

My worry with the preferred option is you have multiple voices and opinions. We end up like we are now with our central government....a lot of noise but no action or ability to take action. As long as there is a clear direction and an unbiased lead then this option could work. - I also think you're talking savings that wont eventuate and could never be realised as they are so small - controlling multiple regions and councils will cost money, thus eating into the "efficiencies" gained. Also the cost savings are assumptions based only, as a decision has not been made right?

In reality as long as the infrastructure is being upgraded with a long time horizon and the option has ability for good funding I am happy.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Environmental benefits – Improving the environmental impact of water services.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 42

Name: Linda Mitchell

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I think it makes financial, environmental and economic sense to go with the Multi Council Water Services. More 'sway' in the central government arena and more say on how it affects local constituents.

Q4: What matters most to you?

Innovation – Using new technology to make water services more efficient and sustainable. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Environmental benefits – Improving the environmental impact of water services. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 43

Name: Peter Stockwell

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I support the multi-council option as it spreads benefits, costs and risks across a larger constituency.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 44

Name: Hilary Carlile

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I see the benefit of multi organization but concern that we might bear the cost of bringing other organisation up to Government standards that need more financial input than ours.

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 45

Name: Colin C C Hewens

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

No

Q3: What do you think about the options?

N/A as we have roof water and septic tanks. We assume we don't pay any of the water rates.

Q4: What matters most to you?

Cultural input – Ensuring Tangata Whenua involvement in water decisions. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought).

Other?

Those not using the water services will not have to pay any part of the costs in general rates.

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 46

Name: S. Burton

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

No

Q3: What do you think about the options?

Multi Council CCO will bring scale and efficiency in the longer term. An organisation focussing on water services will attract quality staff and a professional board that will ensure new water quality and environmental standards and economic regulation gets effectively managed on behalf of the community it services.

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Environmental benefits – Improving the environmental impact of water services. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 47

Name: Adam Yeabsley

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

CCOs may have their place when Councils are involved in trading activities which present a risk to Councils' balance sheets, but this is not such an activity. Safe drinking water supply and safe storm and waste water disposal are core council functions currently and should continue to be so.

The only reason CCOs are being contemplated by Councils is because central government are using stand over tactics, in the form of controlling borrowing limits to effectively force Councils to adopt this model.

I suggest Councils get together and push back against Central Government about this and other matters where Central Government is forcing communities to pay more through rates while the same Government gives unaffordable tax breaks to try and improve their own popularity.

My preferred option, if you must have a CCO, is for a single Council CCO, and to particularly avoid having a CCO with Tauranga, who have perpetual restrictions on drinking water use, have recently suffered from poor governance arrangements, and continue to be embroiled in controversial arrangements, including over land sales, and I believe have greater infrastructure deficits in the 3 waters space than WBOPDC.

I believe any multi council CCO would have great difficulty not making deficit gaps their highest priority, potentially robbing WBOPDC rates to close deficits elsewhere.

If you wish to take such an approach I would suggest you consider amalgamation in order to save mayor, councillor, senior manager costs and gain some economy of scale savings there as well.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Q4: What matters most to you?

Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making. , Growth planning – Preparing water services for population growth. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 48

Name: Bernadette Limbrick

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



Western Bay of Plenty District Council
Private Bag 12803 Tauranga Mail Centre
1484 Cameron Road, Greerton, Tauranga, 3112
P 0800 926 732
E info@westernbay.govt.nz
westernbay.govt.nz

Local Water Done Well Consultation 2025

Submitter ID: 49

Name: Heston Potaka

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Single council to allow small communities to have a fair say on whats important to them.
The wider collective have a different perspective to what is most important.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Innovation – Using new technology to make water services more efficient and sustainable. , Cultural input – Ensuring Tangata Whenua involvement in water decisions. , Community influence – Residents having a strong voice in decision-making. , Environmental benefits – Improving the environmental impact of water services.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

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Local Water Done Well Consultation 2025

Submitter ID: 50

Name: Briar Mascheretti

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Purity of water

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Growth planning – Preparing water services for population growth.

Other?

NO FLOURIDE POISON!

NO 1080 trickling in

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 51

Name: Maketu Community Board

Organisation: Maketu Community Board

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Single Council Water Service is more ideal for Maketu Community.

Maketu has already paid for its own sewerage system, other areas need to level up before Maketu pays any further money into the 3 waters funds.

Water quality is not great here in Maketu now, we want this improved not status quo as soon as possible. Sharing water supply further will stress infrastructure, especially when TCC operate on water restrictions frequently.

Costing assumptions are not helpful, as really points to minimal savings over the 10 year period. Noted the terminology 'approx' and also that savings are based on at least 4 councils joining.

Should be based on Rotorua Lakes Council.

Tangata Whenua, not engaged in process at the start, and going to engage after the decision, which means no room for builds, adapting to their needs & requirements.

Would not want High levels of overheads with too larger boards representing the waters.

What is plan for new subdivisions in the Te Tumu for example.

Q4: What matters most to you?

Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Cultural input – Ensuring Tangata Whenua involvement in water decisions. ,

Community influence – Residents having a strong voice in decision-making. , Ensuring safe

drinking water – Meeting regulatory standards and protecting public health.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Other?

Sustainable approach to bring the 4 above, and deliver transparent budgeting, so community know how money is being utilised for the waters.

Q5: Would you like to speak to Elected Members about your submission?
yes

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 52
Name: Rachel Buer
Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

Multi Council option - financially it just sounds like a better choice, long term.

Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Growth planning – Preparing water services for population growth. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 53

Name: Alison Stenbridge

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

My concern if we join with Tauranga council is we end up taking on their debt pushing our costs higher and we loose control of what we have. That is already up to the current standard.

Being a pensioner where do we get an extra \$3,000 to \$4,000 a year to pay for this Government compliance.

I agree some coins have got water management wrong, but why should every Council that is doing it right have to pay, if we are already compliant.

Q4: What matters most to you?

Financial sustainability – Choosing an option that meets Government rules and avoids future financial risks. , Innovation – Using new technology to make water services more efficient and sustainable. , Community influence – Residents having a strong voice in decision-making. , Climate resilience – Ensuring water services are prepared for climate change impacts (example being heavy rainfall and drought). , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Local Water Done Well Consultation 2025

Submitter ID: 54

Name: Richard Logan

Organisation:

Q1: Do you live within the Western Bay of Plenty District Council Boundary?

Yes

Q2: Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

Yes

Q3: What do you think about the options?

I do not trust Council's recommendation of either option. Why was the option of an In-House solution not presented to ratepayers for consideration? Where is the evidence of the outrageous claims about skyrocketing water rates if Council's recommended option 2 is selected? With the overstaffing at Barks Corner, we should not have to do research ourselves, it should all be laid out simply and clearly for the average person to follow and respond to. Other similar sized Councils cannot identify any notable cost difference between these two and in-house options, so why can WBOPDC not just present the facts and evidence so that we can draw our own conclusions.?

For clarity, I do not support Council's preferred Multi-CCO option, especially when it includes TCC which has badly mismanaged its debt on nice to haves to the extent it is at its 350% ceiling with no headroom to borrow for water infrastructure. WBOPDC residents must NOT be seen by TCC as an easy touch for off-loading their water infrastructure debt on residents outside the city, due to them having blown their finances on less essential projects. Tauranga can sink into the same mire that Wellington is in with water for all I care. It's not like water is a new concern for Councils in New Zealand.

Councils like Rotorua have done the proper hard yards and I suggest WBOPDC does the same work, rather than using a has-been ex 3Waters consulting firm, and presents ratepayers with sufficient information to make an actual "informed" decision.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru



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Q4: What matters most to you?

Future water costs and investment – Managing the cost of water services and securing infrastructure funding. , Consistent water service – Keeping or improving service levels for water wastewater and stormwater. , Community influence – Residents having a strong voice in decision-making. , Ensuring safe drinking water – Meeting regulatory standards and protecting public health. , Strong governance and expert oversight – Ensuring Water Services are well-managed and meet required standards.

Other?

Q5: Would you like to speak to Elected Members about your submission?

No, I do not wish to speak at a hearing.

Te Kaunihera a rohe mai i ngā Kuri-a-Whārei ki Ōtamarākau ki te Uru

LWDW 10 55

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government's Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don't have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We'll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Email address:*

Address (optional):

Age:

Note: We're asking people's age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- | | |
|-----------------------------------|---|
| <input type="radio"/> 9 and under | <input type="radio"/> 50 to 59 |
| <input type="radio"/> 10 to 19 | <input type="radio"/> 60 to 69 |
| <input type="radio"/> 20 to 29 | <input checked="" type="radio"/> 70 to 79 |
| <input type="radio"/> 30 to 39 | <input type="radio"/> 80+ |
| <input type="radio"/> 40 to 49 | |

Do you live within the Western Bay of Plenty District Council boundary?

- Yes No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes No

* Compulsory fields

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SUB ID 55

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

I want to see more detail about the value of the assets that each entity is bringing to the table. Need to avoid setting up a cross subsidising situation where ratepayers from ones with 'good' assets are paying for upgrading 'poor' assets from other regions.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Response times to fix leaks.

Would you like to speak to Elected Members about your submission? We will be holding hearings on 13 and 15 May 2025.

Yes, I would like to attend a hearing and present my views.
(Please ensure you have filled in your contact details over page)

No, I do not wish to speak at a hearing.

LWDW ID 56

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Clester Ery

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* **Compulsory fields**

Privacy Act 2020: This form and the details of your submission will be publicly available as part of the decision-making process. The information will be held at Western Bay of Plenty District Council, Head Office, 1484 Cameron Road, Tauranga. Submitters have the right to access and correct their personal information.

SUB ID 56

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission? We will be holding hearings on 13 and 15 May 2025.

Yes, I would like to attend a hearing and present my views.
 (Please ensure you have filled in your contact details over page)

No, I do not wish to speak at a hearing.

LWDW ID 57

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

John Clements

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* **Compulsory fields**

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SUB ID 57

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

Option 1.
 There needs to be a full disclosure on the finances + governance. TCC is heavily in debt + this could place a burden on the WBO/DC. This is a merger of \$1b and should be treated as such with a proper Special General meeting. TCC water charge is 60% higher than WBO/DC.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Proper consultation -

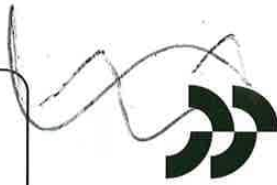
Would you like to speak to Elected Members about your submission?
 We will be holding hearings on 13 and 15 May 2025.

Yes, I would like to attend a hearing and present my views.
 (Please ensure you have filled in your contact details over page)

No, I do not wish to speak at a hearing.

LWDW ID 58

Puka whakahoki kōrero
Feedback form



Western Bay of Plenty District Council

your place
Tō wāhi

Wai
Water that works for us

Under the Government's Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don't have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We'll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

NORM MAYO

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We're asking people's age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* Compulsory fields

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Stand alone - forget tcc (see enclosed comments)

SUB ID 58

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

Lots of un answered Questions, as highlighted in KK & W.B. Rat & Payens news letters.

Would be helpful if staff could comment on, agree or dis agree, as this would be very helpful to all concerned.

where comments are made, please correct & advise. All people involved have their hearts in the right place, but need some questions answered, thank so much for considering these comments with respect, Norm Mayo

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions. *one law for all they only want money*
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Clean water at the best cost. WBDc water is good quality now, leave TCC alone.

Would you like to speak to Elected Members about your submission?
We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.**
(Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.**

SUB ID 58

Norm Mayo

LOCAL WATER DONE WELL

LOCAL WATER WON'T BE DONE WELL IF WE RUSH INTO A CCO WITH TAURANGA CITY. WE WANT WBOPDC TO POSTPONE THE DECISION TO FORM A WATER SERVICES CCO UNTIL THE PROPOSAL IS THOROUGHLY INVESTIGATED.

WBOPDC's preferred option to comply with Government's Local Water Done Well (LWDW) legislation is to join Tauranga City Council in a joint Water Services Council Controlled Organization. We are opposed to this for the following reasons:

- 1 There has been no due diligence done on this proposal. Ratepayers will have to bail them out if it is a financial failure.
- 2 TCC has 2.6 times the population of WBOPDC and 2.4 times the income so it will be the dominant partner.
- 3 WBOPDC claim that a larger organisation will provide economies of scale. TCC is a much larger organisation than WBOPDC with 25 times the population density but it has higher rates than us.
- 4 TCC borrowings of \$1.16 billion are 10 times bigger than WBOPDC's borrowings of \$115 million.
- 5 TCC is one of New Zealand's "most indebted councils". (S&P)
- 6 WBOPDC's high rates over recent years has allowed our water infrastructure to be kept in good repair whereas TCC "faces significant capex pressures due to its rapid population growth and historical underinvestment". (S&P)
- 7 TCC's interest bill as a percentage of operating revenues is over 12%. WBOPDC's is less than 5%.
- 8 WBOPDC will lose 41% of its rates income and 27% of its total income if this proposal goes ahead.
- 9 Council claims that efficiencies would build over time, but this has not happened with Wellington Water, or Watercare, both of which are CCOs.
- 10 TCC gross debt is projected to exceed 300% of operating revenue by fiscal 2025 without LWDW. (S&P) TCC desperately need a multi-council CCO to prevent this happening.

Opinion only - Rate payers
EQOE Newsletter

Norm Mayo

SUB ID 58

From the WBOPDC Website:

DRINKING WATER

We supply clean, safe drinking water to about 51,000 people across 21,500 homes. We do this through a well-managed network of pipes that serves three main areas: Eastern, Central, and Western zones. Our water comes from secure, deep, underground aquifers, which is pumped directly to homes and businesses.

WASTE WATER

Although our treatment plants all operate in slightly different ways the process generally remains the same and uses a Biological type of treatment, meaning bugs or microorganisms are used instead of chemicals to produce a high standard treated water to the receiving environment.

STORM WATER

We maintain, modify and extend the stormwater disposal and land drainage systems to manage surface water run-off from all urbanised catchments and to minimise flood damage.

So, what's not to like about that. Looks like WBOPDC Three Waters infrastructure is in great shape. But Council claims that:

- *Under the current model, average household water charges are projected to exceed \$4300 per connection annually over the next 10 years.*
- *With a multi-council model, this drops to \$3000 per connection—a 31% reduction.*
- *Over 10 years, this could save each household approximately \$4000–\$5000 compared to staying on our own.*

The cost of maintaining WBOPDC water infrastructure has increased by less than 20% over the last 10 years. Why does Council think it is going to increase by 200% in the next 10 years?

Note on three waters debt from TCC 2024 Pre-election Review:

“Because the three waters activities have a high level of debt as a result of investment in facilities to support growth (such as the Waiāri Water Treatment Plant and Te Maunga Wastewater Treatment Plant) the ratio of debt-to-revenue for the three waters activities is 400%-500%. When this is included in council's total debt and revenue, it constrains our ability to borrow for other infrastructure projects needed across the city.”

(S&P) Tauranga City Council Outlook Revised To Negative Tauranga City Council Outlook Revised To Negative On Higher Deficits And Debt

LWDW ID 59

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

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Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We'll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Brian Comrie

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We're asking people's age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* Compulsory fields

Privacy Act 2020: This form and the details of your submission will be publicly available as part of the decision-making process. The information will be held at Western Bay of Plenty District Council, Head Office, 1484 Cameron Road, Tauranga. Submitters have the right to access and correct their personal information.

SUB ID 59

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

Tauranga

15 in debt

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission?
 We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.
 (Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.

LWDW ID 60

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Cecilia Burgess

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

* **Compulsory fields**

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SUB ID 60

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** – A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** – A shared organisation with potential partners such as Tauranga City Council and/or other councils.

I prefer option 2. It makes sense to manage our scarce resources on a broader basis with partners who bring something to the table.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** – Managing the cost of water services and securing infrastructure funding
- Financial sustainability** – Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** – Using new technology to make water services more efficient and sustainable.
- Consistent water service** – Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** – Ensuring Tangata Whenua involvement in water decisions.
- Community influence** – Residents having a strong voice in decision-making.
- Growth planning** – Preparing water services for population growth.
- Climate resilience** – Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** – Improving the environmental impact of water services.
- Ensuring safe drinking water** – Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** – Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission?
 We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.**
 (Please ensure you have filled in your contact details over page)

- No, I do not wish to speak at a hearing.**

LWDW ID 61

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Dani Simpson

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- 9 and under
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- 80+

Do you live within the Western Bay of Plenty District Council boundary?

- Yes
- No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes
- No

*** Compulsory fields**

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SUB ID 61

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

A Multi Council CCO seems to make sense in terms of the benefits (including costs to households/ratepayers). However, I think it's important to explain to residents what potential impact there may be in terms of TCC's level of debt + how that could/should be ring-fenced to TCC.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Would you like to speak to Elected Members about your submission?

We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.**
(Please ensure you have filled in your contact details over page)

- No, I do not wish to speak at a hearing.**

LWDW ID 62

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Patricia Somfield

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- | | |
|-----------------------------------|---|
| <input type="radio"/> 9 and under | <input checked="" type="radio"/> 50 to 59 |
| <input type="radio"/> 10 to 19 | <input type="radio"/> 60 to 69 |
| <input type="radio"/> 20 to 29 | <input type="radio"/> 70 to 79 |
| <input type="radio"/> 30 to 39 | <input type="radio"/> 80+ |
| <input type="radio"/> 40 to 49 | |

Do you live within the Western Bay of Plenty District Council boundary?

- Yes No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes No

* **Compulsory fields**

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SUB ID 62

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

- 1. **Single Council Water Services CCO** - A new, separate Council Controlled Organisation (CCO) manages water services.
- 2. **Multi Council Water Services CCO (Preferred Option)** - A shared organisation with potential partners such as Tauranga City Council and/or other councils.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** - Managing the cost of water services and securing infrastructure funding
- Financial sustainability** - Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** - Using new technology to make water services more efficient and sustainable.
- Consistent water service** - Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** - Ensuring Tangata Whenua involvement in water decisions.
- Community influence** - Residents having a strong voice in decision-making.
- Growth planning** - Preparing water services for population growth.
- Climate resilience** - Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** - Improving the environmental impact of water services.
- Ensuring safe drinking water** - Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** - Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

I do not wish to be intergrated with the city at all as our needs are completly different.

Would you like to speak to Elected Members about your submission?
 We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.**
 (Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.**

LWDW ID 63

Puka whakahoki kōrero
Feedback form



Wai

Water that works for us

Under the Government’s Local Water Done Well programme, all councils must consult on the future of their water service delivery model. While we don’t have a choice about change, we do have a say in shaping a model that works best for our community.

Your feedback helps us understand what matters most to you – from future water costs and financial sustainability, to ensuring safe drinking water and protecting our environment. We’ll keep these priorities at the forefront, ensuring that community voices are reflected in ongoing discussions and decision-making.

Your details

Name:*

Shauna Chantler

Email address:*

[Redacted]

Address (optional):

[Redacted]

Age:

Note: We’re asking people’s age as this is a decision that will impact our District for decades and different age groups may have different opinions.

- | | |
|---|--------------------------------|
| <input type="radio"/> 9 and under | <input type="radio"/> 50 to 59 |
| <input type="radio"/> 10 to 19 | <input type="radio"/> 60 to 69 |
| <input type="radio"/> 20 to 29 | <input type="radio"/> 70 to 79 |
| <input type="radio"/> 30 to 39 | <input type="radio"/> 80+ |
| <input checked="" type="radio"/> 40 to 49 | |

Do you live within the Western Bay of Plenty District Council boundary?

- Yes No

Does Western Bay of Plenty District Council provide your drinking water and/or wastewater?

- Yes No

*** Compulsory fields**

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SUB ID 63

What do you think about the options?

Please provide any comments you have on the two options we have modelled.

1. **Single Council Water Services CCO** – A new, separate Council Controlled Organisation (CCO) manages water services.
2. **Multi Council Water Services CCO (Preferred Option)** – A shared organisation with potential partners such as Tauranga City Council and/or other councils.

I don't feel there is enough information about how this service will be provided by either group to be able to make an informed decision.

We would like to see how the services will be delivered and what are the responsibilities and to whom

We (rural) need a name and a face to work with who can be held responsible.

(Staple any additional feedback pages to this form)

What matters most to you?

Please tick up to five things that are most important to you when considering the future of water services.

We'll keep these in mind as we move forward, ensuring that community priorities, concerns, and values are reflected in future discussions and decision-making. While the choice of model is set by Government requirements, your input will help shape how we advocate for our community and influence the details of how water services are managed.

- Future water costs and investment** – Managing the cost of water services and securing infrastructure funding
- Financial sustainability** – Choosing an option that meets Government rules and avoids future financial risks.
- Innovation** – Using new technology to make water services more efficient and sustainable.
- Consistent water service** – Keeping or improving service levels for water, wastewater, and stormwater.
- Cultural input** – Ensuring Tangata Whenua involvement in water decisions.
- Community influence** – Residents having a strong voice in decision-making.
- Growth planning** – Preparing water services for population growth.
- Climate resilience** – Ensuring water services are prepared for climate change impacts (e.g., heavy rainfall and drought).
- Environmental benefits** – Improving the environmental impact of water services.
- Ensuring safe drinking water** – Meeting regulatory standards and protecting public health.
- Strong governance and expert oversight** – Ensuring Water Services are well-managed and meet required standards.
- Other (please specify):**

Rural families NOT being included in any of the water issues associated with town.

Would you like to speak to Elected Members about your submission?

We will be holding hearings on 13 and 15 May 2025.

- Yes, I would like to attend a hearing and present my views.**
(Please ensure you have filled in your contact details over page)
- No, I do not wish to speak at a hearing.**

10 INFORMATION FOR RECEIPT

11 RESOLUTION TO EXCLUDE THE PUBLIC

Nil