

Mā tō tātou takiwā  
**For our District**

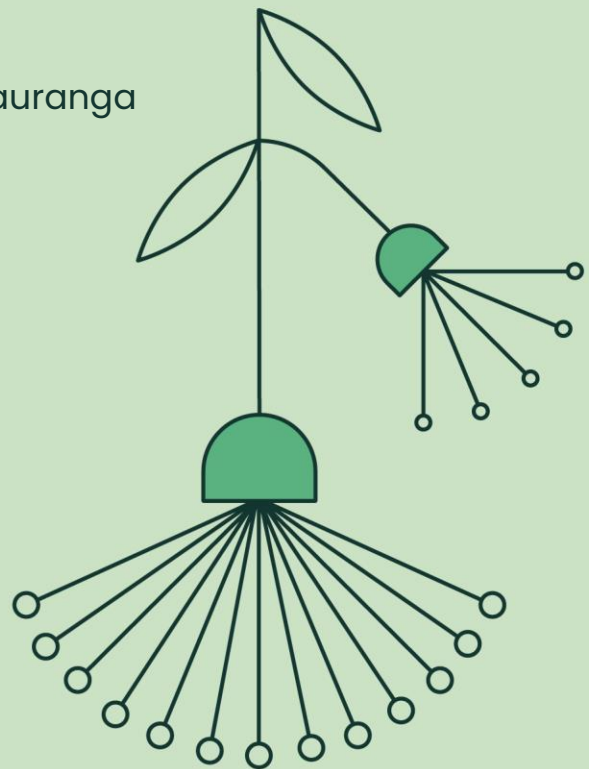
## Community Committee

Kōmiti ā Hāpori

CM23-1

Thursday, 4 May 2023, 9.30am

Council Chambers, 1484 Cameron Road, Tauranga



# Community Committee

## Membership:

<b>Chairperson</b>	Cr Margaret Murray-Benge
<b>Deputy Chairperson</b>	Cr Grant Dally
<b>Members</b>	Cr Tracey Coxhead Cr Richard Crawford Mayor James Denyer Cr Murray Grainger Cr Anne Henry Cr Rodney Joyce Deputy Mayor John Scrimgeour Cr Allan Sole Cr Don Thwaites Cr Andy Wichers John Clements (Chair - Katikati Community Board) Laura Rae (Chair - Maketu Community Board) Peter Presland (Chair - Ōmokoroa Community Board) Kassie Ellis (Chair - Te Puke Community Board) Ross Goudie (Chair - Waihi Beach Community)
<b>Quorum</b>	Nine (9)
<b>Frequency</b>	Quarterly

## Role:

- To receive reports from Convenors of Community Forums and make recommendations to Council and its Committees on appropriate actions to address priority matters arising from Community Forums.
- To consider staff reports outlining practicable options to address priority matters arising from Community Forums and/or reporting on actions completed operationally to address priority matters arising from Community Forums.

## Delegations:

To receive the priority matters arising from Community Forums and make recommendations to Council and its Committees.

## Power to recommend:

To Council and/or any Committee as it deems appropriate.

### **Power to sub-delegate:**

The Committee may delegate any of its functions, duties or powers to a subcommittee, working group or other subordinate decision-making body subject to the restrictions on its delegations and provided that any sub-delegation includes a statement of purpose and specification of task.

Notice is hereby given that a Meeting of Community Committee will be held in the Council Chambers, 1484 Cameron Road, Tauranga on:  
Thursday, 4 May 2023 at 9.30am

## Order Of Business

<b>1</b>	<b>Present .....</b>	<b>5</b>
<b>2</b>	<b>In Attendance.....</b>	<b>5</b>
<b>3</b>	<b>Apologies .....</b>	<b>5</b>
<b>4</b>	<b>Consideration of Late Items.....</b>	<b>5</b>
<b>5</b>	<b>Declarations of Interest .....</b>	<b>5</b>
<b>6</b>	<b>Public Excluded Items.....</b>	<b>5</b>
<b>7</b>	<b>Public Forum.....</b>	<b>5</b>
<b>8</b>	<b>Reports .....</b>	<b>6</b>
	8.1 Community Forum Outcomes.....	6
	8.2 Community Forum Notes for Receipt.....	20
<b>9</b>	<b>Information for Receipt .....</b>	<b>44</b>

- 1 PRESENT**
- 2 IN ATTENDANCE**
- 3 APOLOGIES**
- 4 CONSIDERATION OF LATE ITEMS**
- 5 DECLARATIONS OF INTEREST**
- 6 PUBLIC EXCLUDED ITEMS**
- 7 PUBLIC FORUM**

## 8 REPORTS

### 8.1 COMMUNITY FORUM OUTCOMES

**File Number:** A5317183

**Author:** Greer Golding, Governance Manager

**Authoriser:** Rachael Davie, General Manager Strategy and Community

#### EXECUTIVE SUMMARY

1. Council's Community Forum's provide informal opportunities for members of the public to bring topical, community issues to the attention of Council, for discussion in an open forum.
2. There were two issues that were raised in the Community Forums that are district wide. These were current levels of service/contract performance/service request responsiveness and local procurement.
3. There are **three attachments** to this report, outlining the unique issues that were raised at each forum with an action, the progress and status of each issue.

#### RECOMMENDATION

1. That the Governance Manager's report dated 4 May 2023, titled 'Community Forum Outcomes', be received.
2. That the report relates to an issue that is considered to be of **low** significance in terms of Council's Significance and Engagement Policy.
3. That the Committee recommends to the Projects and Monitoring Committee that further consideration be given to the identified district wide matters relating to levels of operational service/contractor performance/service request responsiveness with a view to identifying priorities for the Transportation activity plan review as part of the Long Term Plan 2024-34.
4. That the Committee recommends to the Audit, Risk and Finance Committee that further consideration be given to the identified district wide matter of social/local procurement as part of the review of Council's procurement approach and that the Audit, Risk and Finance Committee discuss and agree its approach to social procurement at an upcoming workshop.

#### BACKGROUND

There were two themes that were prominent at all three forums.

**Levels of operational service / contractor performance / service request responsiveness**

- This includes contactor levels of performance e.g., grass mowing, road maintenance, timeliness, and customer response.
- There was doubt from members of the community that the service request system accurately portrays what has happened in relation to the request and what has been committed. Council is going to assess whether customers are being kept fully informed.

### **Social/Local Procurement**

- There were consistent views across the District that Council should be procuring local contractors, community organisations or iwi organisations rather than just relying on large contracts.

### **The next round of forums will take place on the following days and times:**

- Kaimai Community Forum; Monday 15 May at 7pm in the Pyes Pa Settlers Hall.
- Katikati – Waihi Beach Community Forum and Maketu – Te Puke Community Forum are yet to be confirmed but will take place in the last two weeks of May 2023.

### **SIGNIFICANCE AND ENGAGEMENT**

The Local Government Act 2002 requires a formal assessment of the significance of matters and decision in this report against Council's Significance and Engagement Policy in order to guide decision on approaches of engagement and degree of options analysis. In making this formal assessment it is acknowledged that all reports have a high degree of importance to those affected by Council decisions.

In terms of the Significance and Engagement Policy this decision is considered to be of low significance because the recommendations of the report seek further consideration of these matter by Council. The level of community interest is demonstrated through the forums but the recommendations through the report don't seek any specific changes to levels of service and costs implications. These will be decisions for Council to make through the Long Term Plan process.

### **ENGAGEMENT, CONSULTATION AND COMMUNICATION**

<b>Interested/Affected Parties</b>	<b>Completed/Planned Engagement/Consultation/Communication</b>		
Members of the community	The matters raised in this report were identified through the three community forums by community members during February-April 2023.	Planned	Comple

Tangata Whenua	Social procurement and use of local contractors is a matter that has been raised through a range of forum with iwi and hapu representatives.		
----------------	--	--	--

### ISSUES AND OPTIONS ASSESSMENT

<b>Option A</b> <b>That the Committee approves the recommendations seeking further consideration of the district wide matters to the relevant committees.</b>	
<b>Assessment of advantages and disadvantages including impact on each of the four well-beings</b> <ul style="list-style-type: none"> <li>• Economic</li> <li>• Social</li> <li>• Cultural</li> <li>• Environmental</li> </ul>	<p>Advantages:</p> <ul style="list-style-type: none"> <li>- Enables matters raised by the communities to be given further consideration by the appropriate committee.</li> <li>- Aligns with work already underway in terms of the Transportation activity plan review and review of Council's procurement approach.</li> </ul> <p>Disadvantages:</p> <ul style="list-style-type: none"> <li>- Further work may be required to support decision making.</li> </ul>
<b>Costs (including present and future costs, direct, indirect and contingent costs).</b>	<p>There maybe costs arising from future decisions on the matters set out in this report but these will be considered through the Long Term Plan.</p>
<b>Option B</b> <b>That the Committee does not approve the recommendations seeking further consideration of the district wide matters to the relevant committees.</b>	
<b>Assessment of advantages and disadvantages including impact on each of the four well-beings</b> <ul style="list-style-type: none"> <li>• Economic</li> <li>• Social</li> <li>• Cultural</li> <li>• Environmental</li> </ul>	<p>Advantages:</p> <ul style="list-style-type: none"> <li>- Staff time to undertake the work to support future decision making will not be incurred.</li> </ul> <p>Disadvantages:</p> <ul style="list-style-type: none"> <li>- Does not address issues raised through the community forums.</li> <li>- Missed opportunity given work is already underway.</li> </ul>



<b>Costs (including present and future costs, direct, indirect and contingent costs).</b>	There are no costs anticipated under option B.
---	--

### STATUTORY COMPLIANCE

The recommendations of this report acknowledge that levels of service considerations are mostly appropriately made through the Long Term Plan process, and direct the respective matters to the appropriate committees of Council with respect to their terms of reference and delegated authority.

### FUNDING/BUDGET IMPLICATIONS

Not applicable, to be considered through Long Term Plan if required.

### ATTACHMENTS

1. **Kaimai Community Forum - 15 February 2023**  
2. **Katikati Waihi Beach Community Forum - 27 March 2023**  
3. **Maketu Te Puke Forum - 4 April 2023**  

<b>Kaimai Community Forum – 15 February 2023</b>	
<b>Issue/Concern</b>	<b>Progress</b>
Weather event and cyclone Gabrielle - Te Puna Station Road	The cost for repairing and re-opening Te Puna Station Road would be relatively low. The issue was the high costs involved in meeting the Department of Conservation and Bay of Plenty Regional Council's consenting and ecological requirements. Council is yet to make a permanent decision on the closure. This was communicated to the forum attendees.
Weather event and cyclone Gabrielle - Upper Ohauti Road resident was concerned lack of communication and recognition from Council regarding the damage caused by the recent weather.	Request that Antenno is used as another main form of communication during emergency events. Service request (12116) raised to pass request onto Emergency Management team.
Ōmokoroa roundabout update	No further action required the Deputy Chief Executive provided a brief update on the progress of the Ōmokoroa roundabout at the forum.
Omanawa Road concerns regarding slips on one of the corners on Omanawa Road.	Service request (12117) raised to pass request onto Transportation team.
Contractor workmanship	District wide issue dealt with through the recommendations in the report.
CCTV processes Request for a defined process when it comes to reporting illegal incidents caught on Council's CCTV cameras to NZ Police.	Service request (12118) raised to pass request onto Property team.
Fibre connection in Whakamarama - Request that	Mayor Denyer advised the forum that meetings between

Council advocate for fibre installation in the Kaimai area especially Whakamarama.	Council and Chorus had been set up but had not yet eventuated. Service request (12120) follow up on the status of the Chorus meetings.
Pip Way Development - Concerns with the accessway into the development.	Residents were encouraged to put their concerns about any resource consent in writing and send it into Council. These concerns would be filed with the application and considered during the notification assessment. A copy of the resource consent application was able to be made available to anyone who wished to view it at no cost, as it was public information. The forum attendees were provided the contact details at the forum to make that request.
<p>Three waters reform</p> <ul style="list-style-type: none"> <li>- It was raised that the public still had a lot of queries that weren't answered about the Three Waters Reform</li> </ul>	<p>The General Manager Strategy &amp; Policy advised the forum attendees that there was a distinction between legislation, noting the following:</p> <ul style="list-style-type: none"> <li>- The Water Services Entities Bill had now become law, and there was no submission process remaining for it.</li> <li>- Council had received an extension on its submission into the Water Services Legislation, which was separate from the Water Services Entities Bill.</li> <li>- Mayor Denyer advised that Council would be making a submission within the next few weeks.</li> </ul> <p>There was a third piece of legislation that Council was currently working through, in relation to consumer pricing and protection, as well as quality control</p>
There was concern about the fluoridation of water in areas of New Zealand, specifically in the Western Bay of	The Deputy Chief Executive clarified that the Ministry of Health had required Council to install fluoride at the Athenree and

Plenty, and how this affected resident's health	Wharawhara water treatment plants by June 2025. The forum was advised Council had sought funding for this, as it would cost approximately \$2 million to install. It was advised that Council no longer had jurisdiction over this decision, as it now sat with the Government.
Maramatanga Community Centre	The decision had been made to demolish the Maramatanga Community Centre, and the remaining funding would be used for a temporary facility in its place. The forum was advised that consultation with the community would take place regarding what future buildings were required in Maramatanga Park and the wider Te Puna area.
Concerns about the drinking water supply in the district - With the growing population in the Western Bay of Plenty as well as Tauranga City, there was a shortage of water supply to certain areas, such as Pāpāmoa and Ōmokoroa.	There were additional water sources being developed on Youngson Road, as well as No 3 Road in Te Puke, and Tauranga City Council had built the Waiāri Water Treatment Plant. The Deputy Chief Executive advised the forum that Council had no concerns about a drinking water shortage and that there were sufficient amounts of water for the district.

<b>Katikaiti/Waihi Beach Community Forum – 27 April 2023</b>	
<b>Issue/Concern</b>	<b>Progress</b>
Presentation of environmental issues in northern Tauranga harbours.	To pass onto Bay of Plenty Regional Council.
<p>Katikati Boat Club presented request support with planning and resource consent.</p> <ul style="list-style-type: none"> <li>- The end goal was to develop the land into an area similar to the Ōmokoroa Domain, with a playground and seating areas</li> </ul>	Service request (12122) raised for Reserves to consider this request.
<p>Recycling</p> <ul style="list-style-type: none"> <li>- Concerns about recycling being dumped in landfill.</li> <li>- It was raised that there was nowhere to dispose of old appliances, such as mobile phones and computers, in the District.</li> </ul>	<p>The forum was updated by the Councillors that recycling in Western Bay is not being dumped in landfill.</p> <p>The forum was advised the Hub in Katikati collected batteries for recycling, and there were locations in Tauranga which collected old technology appliances.</p>
<p>Recycling</p> <ul style="list-style-type: none"> <li>- No supply of bins to Patricia Place (new subdivision) but charged.</li> </ul>	Service Request raised and customer contacted and not being charged rates for this the rubbish trucks cannot access the properties.
<p>Stormwater in Waihi Beach</p> <ul style="list-style-type: none"> <li>- The stormwater system in Waihi Beach desperately needed to be improved, as each storm that occurred caused flooding and devastation.</li> <li>- Concerns about the lack of progress on the development of Two Mile Creek.</li> </ul>	It was believed that the level of scrutiny from Council for subdivision plans and stormwater plans needed to improved, this is to be passed on the Deputy Chief Executive for consideration.
Maintenance of stormwater system in Waihi Beach	District wide issue dealt with through the recommendations in the report.

<p>Waihi Beach Library</p> <ul style="list-style-type: none"> <li>- Concerns were raised over the lack of communication of the concept plan for the new Waihi Beach Library.</li> </ul>	<p>Council is looking at options regarding different concept plans that were closer to the original price point. The forum was advised public consultation on the Annual Plan was taking place in April 2023, and there would be an opportunity for residents to provide their thoughts on the library.</p>
<p>Walkway/Cycleway along Uretara Estuary</p> <ul style="list-style-type: none"> <li>- Concern was raised over the planned concrete walkway to be installed along the estuary. There had been petitions created and signed, with over 250 signatures, in disagreement of the concept.</li> <li>- It was believed that this plan should be reconsidered, as concrete would impact the natural state of the estuary</li> </ul>	<p>Councillor Henry noted that the walkway was first raised in the Reserve Management Plan in 2018, and at the time it had not been decided that it would be concrete. In 2022, there was public consultation for submissions on what colour concrete was preferred. The decision on the walkway had gone to Council in 2022, where the decision was made for the walkway to go ahead. There was divided opinion around the Council table, but the vote against was lost.</p>
<p>Waihi Beach Councillor – Request have a Councillor specifically from Waihi Beach</p>	<p>Council is required to review how the district is represented through the representation review. This is required to be carried out every six years. The representation review process is beginning in the coming months.</p>
<p>Social Procurement and Local Procurement</p>	<p>District wide issue dealt with through the recommendations in the report.</p>
<p>Te Puna Industrial Land</p>	<p>Council is currently going through legal processes in relation to this land.</p>
<p>Potholes and criticism of response and pothole repairs</p>	<p>District wide issue dealt with through the recommendations in the report.</p>

---

Lund Road water supply to 15 houses not sufficient and fees charged with private supply ceasing in December.	Service request was raised and resident was contacted to inform her of the process, the water has not been turn on and the flow rate has been confirmed.
Adela Stewart Drive - Request for the renaming of Adelea Stewart Drive.	Community Board to provide feedback on the renaming of the road and now is sitting with Council's delegated authority for decision.
Downers performance was widely criticised roading, parks and reserves. Service requests not responded to.	District wide issue dealt with through the recommendations in the report.

<b>Maketu/Te Puke Community Forum</b>	
<b>Issue/Concern</b>	<b>Progress</b>
Road in poor condition, road safety is an issue.	District wide issue dealt with through the recommendations in the report.
Parks and reserves not maintained.	District wide issue dealt with through the recommendations in the report.
Poor parking options in the area, most carparks have potholes and are gravel.	District wide issue dealt with through the recommendations in the report.
Te Puke main street is dirty.	District wide issue dealt with through the recommendations in the report.
Helicopter pad.	Letter received by Council and there is progress on this project
Planting through town centre impacted the visibility of drivers.	District wide issue dealt with through the recommendations in the report.
Speeding on Wilson Road South and Old Coach Road. <ul style="list-style-type: none"> <li>- Wilson Road South.</li> <li>- Seasonal traffic – speed and noise.</li> <li>- Volume of traffic.</li> <li>- 50 kph signage from SH2 east to slow traffic.</li> <li>- Notice of speed limit not sufficient.</li> <li>- Reinforce with Police about no heavy vehicles.</li> <li>- Footpath McKenzie Road. SH33 – Wilson Road South.</li> </ul>	Representation to have greater Police presence.
Wilson Road North <ul style="list-style-type: none"> <li>- Too many heavy vehicles</li> </ul>	Install threshold signs + 50 kph repeaters
Request for bollards to be placed in the reserve at the	Investigation to be carried out by Council's engineer,



intersection of Old Coach Road and Wilson Road South, to stop boy racers.	service request to be raised, number to be provided at the Community Committee.
Request for footpath on McKenzie Road, which would benefit children who use the bus stop.	Investigation to be carried out by Council's engineer, service request to be raised, number to be provided at the Community Committee.
Stormwater system Maketu, culvert on the corner of Spencer Avenue and Maketu Road not being regularly cleaned. Service requests had been placed for the cleaning of the grill on this drain but there had been no action.	Service request (12129) was raised for onsite meeting with drainage engineers with attendee.
An extended pipe was installed on the stormwater pipe on Beach Road near the waterfront, which was inefficient as it was constantly blocked with silt in all the inspection sites of the pipe. Service requests had been placed which had not yet been actioned.	District wide issue dealt with through the recommendations in the report. Council to carry out reconciliation of service requests created.
Pukehina, and many of the stormwater catchments were blocked and overgrown with weeds. It was requested there be an annual maintenance programme implemented for the area.	District wide issue dealt with through the recommendations in the report. Council to carry out reconciliation of service requests created.
There were no stormwater connections from Hapimana Road culvert and the Kotukutuku gully on Little Waihi Road, to the main drainage in Maketu.	Investigation to be carried out by Council's engineer.
There was a submission made from a member of the public against the stormwater modifications at the Maketu Sports Ground.	Investigation to be carried out by Council's engineer.
Request for Waewaetutuki Road to be sealed and properly maintained	Deputy Chief Executive Officer noted on the night of the forum that the road was a Māori Roadway but was for public use. Council previously maintained Māori Roadways

	different to general roads, but this has since been changed to allow for Māori Roadways to have the same maintenance as all roads.
Pukehina Beach – removal of sand and dump site. Requested that the dump site be relocated and not at the entrance to Pukehina.	Service request to be raised, number to be provided at the Community Committee.
Pukehina Beach removal of sand from dunes during new developments.	Service request to be raised, number to be provided at the Community Committee.
High density classification of land in Te Puke. <ul style="list-style-type: none"> <li>- Lack of communication to queries relating to high-density classification.</li> <li>- Concern was raised over water meters in high-density development and having one water meter for multiple properties/homes.</li> </ul>	Deputy Chief Executive was clarified that Council policy was to have one water meter per property/house.
Maketu estuary/Kaituna River concerns	To be passed onto Bay of Plenty Regional Council.
Graffiti on Maketu Road Bridge	Service request (12135) raised.
Bledisloe Park Avenue peninsula needed maintenance.	Service request to be raised, number to be provided at the Community Committee.
Maketu rock wall requested whether Council could upgrade the steps down to the water and choose better rocks to replace the ones in the wall.	On the night of the forum the Deputy Chief Executive Officer clarified that the wall had been fully paid off, and there was a site meeting with the contractor to discuss repairs.
Maketu Urupā <ul style="list-style-type: none"> <li>- There was concern that residents and Tangata Whenua were not consulted regarding work on the Urupā. There had been an area sectioned off for the burial of young children, but it was noted that Māori custom was for children to be laid with members of their family.</li> </ul>	This issue had been rectified, but it was requested that Tangata Whenua be included in consultation during any project in the community

<p>Te Matai Road vehicle accidents reported weekly accidents to Council, with details such as the time they took place. The surface of the road is uneven and slippery in wet weather.</p> <ul style="list-style-type: none"><li>- The camber of the road veers vehicles into the centre of the road.</li><li>- There had been two fatal crashes on the s-bend in the road.</li><li>- Logging trucks were using Te Matai road to avoid the weigh bridge.</li></ul>	<p>Deputy Chief Executive to address in Community Committee.</p>
--	--

## 8.2 COMMUNITY FORUM NOTES FOR RECEIPT

**File Number:** A5321071

**Author:** Jahneisha Osborne, Governance Support Administrator

**Authoriser:** Greer Golding, Governance Manager

### EXECUTIVE SUMMARY

Each of the three Wards held a community forum.

- **Kaimai Community Forum**, held at 7.00pm on 15 February 2023, at the Council Cafeteria, Barkes Corner, Western Bay of Plenty District Council.
- **Katikati-Waihī Beach Community Forum**, held at 7.00pm on 27 March 2023, at the Pātuki Manawa Digital Hub, Katikati.
- **Maketu-Te Puke Community Forum**, held at 7.00pm on 4 April 2023, at the Paengaroa Hall, Paengaroa.

Notes were produced from these three forums, covering the main points discussed, and issues raised by the public.

### RECOMMENDATION

1. That the Governance Support Administrator's report dated 4 May 2023, titled 'Community Forum Notes for Receipt', be received.
2. That the Kaimai Ward Community Forum notes, held on 15 February 2023, be received.
3. That the Katikati-Waihī Beach Ward Community Forum notes, held on 27 March 2023, be received.
4. That the Maketu-Te Puke Ward Community Forum notes, held on 4 April 2023, be received.

### ATTACHMENTS

1. **Kaimai Ward Community Forum - Notes - 15 February 2023** 
2. **Katikati-Waihī Beach Ward Community Forum - Notes - 27 March 2023** 
3. **Maketu-Te Puke Ward Community Forum - Notes - 4 April 2023** 

**KAIMAI WARD COMMUNITY FORUM****15 FEBRUARY 2023**

<b>DATE:</b>	Wednesday 15 February 2023 at 7.05pm
<b>HELD:</b>	Council Cafeteria, Barks Corner, Tauranga
<b>TOPICS:</b>	<ol style="list-style-type: none"><li>1. Kaimai Ward Roading – Weather Events and Cyclone Gabrielle</li><li>2. Ōmokoroa Roundabout</li><li>3. Omanawa Road Concerns</li><li>4. Variations in Standard of Contractors Workmanship &amp; CCTV Processes</li><li>5. Fibre Connection in Kaimai Ward Areas</li><li>6. Pip Way Development</li><li>7. Three Waters Reform</li><li>8. Maramatanga Community Centre</li><li>9. Drinking Water Supply in the District</li></ol>
<b>GENERAL MANAGER RESPONSIBLE:</b>	R Davie (General Manager Strategy and Community)
<b>FORUM MEMBERS PRESENT:</b>	Councillor D Thwaites (Convenor), Councillor T Coxhead (Co-Convenor), Mayor Denyer, Councillor M Grainger, and Councillor M Murray-Benge
<b>OTHERS IN ATTENDANCE:</b>	Councillor G Dally, Councillor R Crawford, and Councillor A Henry
<b>STAFF IN ATTENDANCE:</b>	G Allis (Deputy Chief Executive Officer), C McLean (Senior Transportation Engineer), R Davie (General Manager Strategy & Community, and G Golding (Governance Manager)

Kaimai Ward Community Forum – 15 February 2023 – Notes

**INTRODUCTION:**

The Convenor introduced all Councillors and staff present and welcomed all in attendance. A brief overview of the purpose of the Kaimai Ward Community Forum was provided, outlining that the majority of the Kaimai Ward were not represented by a Community Board. Mayor Denyer introduced himself and welcomed all present.

The Convenor gave an overview of topics and projects currently being undertaken by Council, including:

- Resource Management Act (RMA) Reform
- Three Waters Reform
- District Plan Review
- Inflation issues in relation to the Long Term Plan (LTP)
- Revaluation of properties within the District
- Representation Review

**1. Kaimai Ward Roding – Weather Events and Cyclone Gabrielle**

The Senior Transportation Engineer provided an update on the damage to the roading network in the Kaimai Ward during recent weather events, highlighting the below points:

- Te Puna Station Road had been the worst affected road and a large portion of it was currently closed. A drone video was provided showing several over/under-slips on the road. There was a Pohutukawa tree on Te Puna Station Road that was home to a colony of Shags, which placed some major ecological restrictions on what Council could do in regard to repairing the under-slips surrounding the tree.
- Council was currently working on a plan to repair the slips on Te Puna Station Road, but there was a high chance that more slips would develop along the road, and that current under-slips would deteriorate further.
- Traffic numbers on surrounding roads before and after the closure of Te Puna Station Road was provided. Council did not have information on how much of the traffic was from residents of Te Puna, and how much of the traffic was using the road/s as a 'rat run'. If Te Puna Station Road was to close permanently, it was predicted that 25% of traffic would use Clarke Road, and 75% would use Te Puna Road.

---

The presenter/s responded to questions as below:

- The cost for repairing and re-opening Te Puna Station Road would be relatively low. The issue was the high costs involved in meeting the Department of Conservation and Bay of Plenty Regional Council's consenting and ecological requirements.
- If the damaged portion of Te Puna Station Road was to be permanently closed, the cycleway would be retained. It would also be of huge benefit to the Waipuna Hospice, as it would become a 'no exit' road instead of a main thoroughfare.
- Council was working on developing a Speed Management Plan to replace the Speed Bylaw process. This would help to address some of the speed issues on roads within Te Puna.

The Senior Transportation Engineer presented photos showing the damage and slips on various other roads within the Kaimai Ward, including Wairoa Road, Ōropi Gorge Road (which had been reopened), Old Kaimai Road, and top of Ōropi Road.

The presenter/s responded to questions as below:

- Concerns were raised about Upper Ohauti Road, and the lack of communication and recognition from Council regarding the damage caused by the recent weather. The weather events over Auckland Anniversary weekend had done more damage on Western Bay of Plenty roads than Cyclone Gabrielle. Priority remained with main roads that needed to be open for traffic flow.
- Emergency Operation Centres (EOC's) were active during the last two main weather events, with real time information on road closures and incidents. There was a limit on the number of roading/emergency crews that were available, and the EOC's had attempted to contact residents who were blocked in from road slips. It was raised that Antenno needed to be used as another main communication line during emergency events.
- The emergency funding that had been provided by the Government was to be mainly used for national welfare, for areas such as Hawke's Bay and Auckland. The Waka Kotahi subsidy rate that Council received for roading works was to increase to 71%, due to the cost of weather damage repairs.

It was requested that the Senior Transportation Engineer's presentation be made available to the public.

**2. Ōmokoroa Roundabout**

The Deputy Chief Executive provided a brief update on the progress of the Ōmokoroa roundabout, highlighting the below points:

- Council had a preliminary design for this project, for a two-lane circulating roundabout. There was not currently a leg on the roundabout for Youngson Road within the plans.
- Majority of the project would be built offline (does not impact traffic), with some if it being built online (impacting traffic).

**3. Omanawa Road**

A member of the public raised concerns regarding regular slips on a corner on Omanawa Road. The road had been closed several times recently due to this, and if State Highway 29 was closed due to an incident, Omanawa Road becomes the main detour. It was requested that Council investigate fixing the corner, so that slips no longer occur.

**4. Variations in Standard of Contractors Workmanship & CCTV Processes**

A member of the public was in attendance to discuss the variations in the standard of workmanship that occurred in response to the many service requests he had sent into Council to keep the area maintained. The below points were highlighted:

- It was believed that there needed to be a change in the service request process. Currently, the service requests were being actioned and closed off by Council's contractors. For there to be quality control, it was suggested that the closing off of the service requests should sit with Council once the workmanship had been reviewed.
- In a recent Official Information Request received, it was reported that 98% of the service requests in the area were sent in by the public. It was believed that this was a poor statistic, and that staff and contractors who are in the field should be submitting more service requests in the best interests of the public, rather than relying completely on the public to report issues.
- The Deputy Chief Executive Officer highlighted that 90-95% of roading service requests that Council received from the public were already in the system and had been pre-identified. Council has a level of service agreement with contractors, and any works would not be undertaken until an issue had been deemed to be at a point where service was required, or if works were being undertaken nearby.

Concern was also raised about the need for a defined process when it comes to reporting illegal incidents caught on Council's CCTV cameras to NZ Police. In previous incidents, members of the public were required to do a lot of the 'leg work' to get incidents from



---

Council's CCTV to Police. It was requested that this process be reviewed, as members of the public had very limited authority, and should not be expected to action any incidents.

#### **5. Fibre Connection in Kaimai Ward Areas**

It was raised that Council needed to continue to advocate for fibre installation in the Kaimai Ward area, specifically Whakamarama. This issue had been raised multiple times in the past with Council, as well as directly with Chorus and Tuatahi First Fibre. Mayor Denyer advised that meetings between Council and Chorus had been set up but had not yet eventuated.

#### **6. Pip Way Development**

A large plot of land in Kayelene Place had been sold for development of housing, and there were concerns with the accessway into the development. It was asked whether there was an application before Council, for Pip Way to be made into a road other than the current cul-de-sac. The General Manager Strategy & Community responded to queries as follows:

- There was a subdivision consent approved for BGT Developments some time ago. BGT Developments was no longer proceeding with the development and the land was purchased by the New Zealand Housing Foundation, who were now the holders of the existing resource consent. Another consent was lodged in December 2022, and there was currently a proposal for an access off Pip Way. It was noted that it has not yet been decided whether the second resource consent should be notified to residents.
- An overview of the internal processing of resource consent applications was provided. There were concerns raised that the notification process for resource consents classifies some consents as having no impact on nearby residents, and it was often believed that this was wrong.
- A copy of the application was able to be made available to anyone who wished to view it at no cost, as it was public information.
- Residents were encouraged to put their concerns about any resource consent in writing and send it into Council. These concerns would be filed with the application and considered during the notification assessment.

Councillor Murray-Benge requested a copy of the resource consent.

**7. Three Waters Reform**

It was raised that the public still had a lot of queries that weren't answered about the Three Waters Reform. There were concerns about the international loans that were needed for the Reform, amongst many other concerns.

The General Manager Strategy & Policy advised that there was a distinction between legislation, noting the following:

- The Water Services Entities Bill had now become law, and there was no submission process remaining for it.
- Council had received an extension on its submission into the Water Services Legislation, which was separate from the Water Services Entities Bill. Mayor Denyer advised that Council would be making a submission within the next few weeks.
- There was a third piece of legislation that Council was currently working through, in relation to consumer pricing and protection, as well as quality control.

There was also great concernment about the compulsory fluoridation of water in areas of New Zealand, specifically in the Western Bay of Plenty, and how this affected resident's health. The Deputy Chief Executive clarified that the Ministry of Health had required Council to install fluoride at the Athenree and Wharawhara water treatment plants by June 2025. Council had sought funding for this, as it would cost approximately \$2 million to install. It was advised that Council no longer had jurisdiction over this decision, as it sat with the Government.

**8. Maramatanga Community Centre**

The decision had been made to demolish the Maramatanga Community Centre, and the remaining funding would be used for a temporary facility in its place. Consultation with the community would take place regarding what future buildings were required in Maramatanga Park and the wider Te Puna area.

**9. Drinking Water Supply in the District**

It was queried whether, with the growing population in the Western Bay of Plenty as well as Tauranga City, there was a shortage of water supply to certain areas, such as Pāpāmoa and Ōmokoroa. The Deputy Chief Executive advised that Council had no concerns about a drinking water shortage and that there were sufficient amounts of water for the District. There were additional water sources being developed on Youngson Road, as well as No 3 Road in Te Puke, and Tauranga City Council had built the Waiāri Water Treatment Plant.

Kaimai Ward Community Forum – 15 February 2023 – Notes

Members of the public thanked Mayor Denyer for creating the forum and thanked the Convenor and members for listening to their concerns. Mayor Denyer advised that the forums were planned to be quarterly, but there was facility to hold more for the Kaimai Ward.

**The forum closed at 8.48pm.**

**KATIKATI-WAIHĪ BEACH WARD COMMUNITY FORUM**  
**27 MARCH 2023**

<b>DATE:</b>	Monday 27 March 2023, 7.00pm
<b>HELD:</b>	Pātuki Manawa Digital Hub, Katikati
<b>TOPICS:</b>	<ol style="list-style-type: none"><li>1. Katikati Boating Club</li><li>2. Recycling</li><li>3. Stormwater</li><li>4. Waihī Beach Library</li><li>5. Walkway/Cycleway along Uretara Estuary</li><li>6. Representation Review for Waihī Beach</li><li>7. Local Procurement (Local People providing Local Goods and Services) for Council</li><li>8. Business Parks</li><li>9. Quality of Services</li><li>10. Council Systems &amp; Performance</li><li>11. Lund Road Water Supply</li><li>12. Adela Stewart Drive / Adela Stewart Drive West</li></ol>
<b>GENERAL MANAGER RESPONSIBLE:</b>	R Davie (General Manager Strategy and Community)
<b>FORUM MEMBERS PRESENT:</b>	Councillor A Henry (Convenor), Councillor A Sole (Co-Convenor), and Councillor R Joyce
<b>OTHERS IN ATTENDANCE:</b>	Councillor R Crawford, Councillor T Coxhead, Councillor G Dally, Councillor M Murray-Benge, Deputy Mayor J Scrimgeour, and Councillor D Thwaites

Katikati-Waihī Beach Ward Community Forum – 27 March 2023 – Notes

Katikati Community Board Chairperson J Clements, Waihi Beach Community Board Chairperson R Goudie, Norm Mayo (Katikati Community Board), and Jane Nees (Councillor, Bay of Plenty Regional Council)

**STAFF IN ATTENDANCE:** J Holyoake (Chief Executive Officer), and G Golding (Governance Manager)

### INTRODUCTION:

The Convenor introduced all Councillors and staff present and welcomed all in attendance. A brief overview of the purpose of the Katikati-Waihi Beach Ward Community Forum was provided, outlining that it was an opportunity for members of the public to have an open and informal discussion with Councillors.

#### **1. Northern Tauranga Harbour Protection / Katikati Boating Club**

There was a discussion regarding the protection of the Northern Tauranga Harbour. A presentation was spoken to, and the following points were raised:

- A group of members were intending to put together some information on taking care of the Northern Tauranga Harbour.
- Multiple groups had come together to discuss regeneration of the inner harbour, and how it can be returned to its natural strengths, such as the return of sea life and kaimoana.
- There were discussions about bringing agriculture/horticulture into the area in an ecological way, dubbed "eco-agriculture". For this change to take place, the region must be prepared, and be committed to being a leader in this area. It was noted this is a 20-year vision. This would improve and future-proof the Katikati area, while transforming it into an eco-agriculture area. It was believed that Katikati could build these technologies for the future and influence the rest of New Zealand.
- Project Parore had done a lot of work in this space, and there were many scientists in the area that had undertaken some research, as well as a committed agriculture and horticulture sector.
- The degradation in the inner harbour was caused by too much sediment, swans and geese, weeds in the coastal margin, animal and fish pests, and pollutants.
- The narrow band of coastal margin in Katikati was home to five species of endangered birds.
- When birds migrate into the area, there was no place for them to nest as the mangroves etc. had taken over these areas.
- Project Parore was catchment-focussed, and concentrated on what was in the catchments and how can it be improved to stop the coastal issues and degradation.

Katikati-Waihi Beach Ward Community Forum – 27 March 2023 – Notes

---

The director of the Katikati Boating Club was introduced to speak, and raised the following points:

- The boating club operated off the end of Beach Road, which hosted sailing clubs such as junior club and senior club.
- Council had previously purchased a piece of land at the end of Beach Road near the boating club, which was converted into a carpark and green area for the use of the public and boat club. It was noted that, at high tide, there was no beach area in this space, and it was only accessible at low tide.
- There were plans for the first 20 metres of the boat ramp to be raised and widened, so that users could drive in and turn around to reverse in boats. The current ramp was a half-tide ramp only, and not usable at full tide and low tide.
- The price for the building and supplies for the boat ramp project was estimated at \$30,000, which could potentially be fundraised by the boating club. The club had obtained the resource consent already, and requested whether Council staff could assist in designing the concept plans. The club also had plans and required resource consents to remove sand from one beach to place on another, to restore the shoreline and protect it from erosion.
- There was also a need to protect the shoreline at the end of Beach Road so that the local iwi and hapū could still have access to the Urupā.
- The end goal was to develop the land into an area like the Ōmokoroa Domain, with a playground and seating areas.
- There was always a 'background level' of sediment flow into waterways, which has been accelerated by human activities.

## **2. Recycling in the District**

Concern was raised regarding recycling in the District, raising the following points:

- Many councils had been mentioned on a television programme, where it was discovered that residential recycling was being dumped into landfill. It was queried how committed Council was to recycling.
- It was understood that this was not happening with the recycling in the Western Bay of Plenty. Cr Henry noted that Council was looking at developing policies and procedures for waste minimisation and were investigating whether certain items can be reused or given a second life – such as old appliances.
- Cr Joyce raised that there were issues with rubbish being included in kerbside recycling bins, and encouraged the public to ensure that they follow Council's recycling guidelines.
- There was nowhere to dispose of old appliances, such as mobile phones and computers, in the District. The Hub in Katikati collected batteries for recycling, and there were locations in Tauranga which collected old technology appliances. The Katikati Rotary Club also refurbishes computers and technology to send overseas

Katikati-Waihi Beach Ward Community Forum – 27 March 2023 – Notes

**3. Stormwater Issues**

There was a discussion regarding stormwater issues in the District, and the following points were noted:

- In 2013, there was a major flood in Waihi Beach, which impacted a significant number of properties. A group of residents in Waihi Beach formed the Storm Water Action Team (SWAT), who worked with Council to mitigate any further flooding events.
- There were a lot of measures decided upon and included in the 10-year plan. Now, 10 years on, there were still major flooding issues in Waihi Beach.
- There had been discussions with Bay of Plenty Regional Council (BOPRC) regarding the placement of catchments in the area.
- The stormwater system in Waihi Beach desperately needed to be improved, as each storm that occurred caused flooding and devastation. Improvements that had been planned in 2013 had been pushed out further than promised, and the area could not afford for these improvements to wait much longer.
- It was requested that there be an opportunity for SWAT and other interested parties to meet with Council's utilities team.

Other points raised by members of the public:

- A significant part of the issue was the lack of progress on the development of Two Mile Creek.
- Many drains and pipes in the area were constantly blocked and full of sand. There had been no checks to the stormwater pipes and drains prior to storms for a significant length of time.
- There was concern regarding a set of four-storey units in the Waihi Beach town centre, where the carpark was built below flood-level, and the lack of measures put in place to avoid flooding. Concern was also raised about some buildings around the Waihi Beach area which had been built on the whole section of land and leaving no area for water drainage on the property.
- It was believed that the level of scrutiny from Council for subdivision plans and stormwater plans needed to improve.

**4. Waihi Beach Library – Multiple Speakers**

Concerns were raised over the lack of communication of the concept plan for the new Waihi Beach Library. The following points were raised:

- The concept plan that had been circulated was good, but there had been word of mouth that it was now going to be altered because of the cost of the original plan.

Katikati-Waihi Beach Ward Community Forum – 27 March 2023 – Notes

- 
- The cost for the new library had increased from \$2.5m to \$6.5m, as well as \$300,000 being provided to refurbish the Community Centre. Council was looking at options regarding different concept plans that were closer to the original price point. There were no plans currently to proceed with the \$6.5m concept plan. There was \$450,000 put aside to assess/investigate the situation and develop a new plan for the design and development.
  - Public consultation on the Annual Plan was taking place in April 2023, and there would be an opportunity for residents to provide their thoughts on the library.

#### **5. Walkway/Cycleway along Uretara Estuary**

There was concern regarding the concrete pathway planned for installation along the estuary. The following points were raised:

- There had been petitions created and signed, with over 250 signatures, in disagreement of the concept.
- It was believed that this plan should be reconsidered, as concrete would impact the natural state of the estuary.

Other points raised:

- Cr Henry noted that the walkway was first raised in the Reserve Management Plan in 2018. In 2022, there was public consultation for submissions on what colour concrete was preferred.
- During the winter months and during wet weather, parts of the path were unusable, as it became muddy and boggy.
- The decision on the walkway had gone to Council in 2022, where the decision was made for the walkway to go ahead.

#### **6. Representation Review for Waihi Beach**

There was a discussion regarding the Representation Review for Waihi Beach, and the following points were raised:

- Cr Henry noted that there was a new Representation Review coming up in 2023.
- In the past, Waihi Beach had its own Councillor, prior to being amalgamated with Katikati, and there was an opinion that there was not a sole representative for Waihi Beach around the Council table.
- It was believed that each main area of the District should have its own Councillor, rather than a joint Councillor such as Katikati-Waihi Beach, or Maketu-Te Puke.
- There would be an opportunity for people to make submissions during the Representation Review to the Representation Commission, who make the final decision.



**7. Local Procurement (Local People providing Local Goods and Services) for Council**

There was a discussion regarding the desire for local people to provide local services for Council services. The following points were raised:

- The mowing services were outsourced from Tauranga when it was believed these jobs could be undertaken by local companies.
- Cr Henry noted that there has been improvement in sourcing local services since last triennium.
- Council was working on a social procurement policy, which will allow for hiring of local services.
- It was believed that Katikati is looking increasingly unkempt, and this needed to improve.

**8. Business Parks**

Concern was raised regarding business parks, specifically the one planned for Te Puna. The following points were raised:

- It was believed there was a need to attain some definitions about what a 'business park' was, who were 'affected parties', and what were 'amenity values'.
- The plans for the Te Puna Business Park that had been circulated were vastly different from the general idea of what a business park was believed to be.
- It was requested that there be some definitions included in the District Plan for a business park and its related terms.
- Cr Coxhead noted that Council was working towards resolving the issues associated with the Te Puna Business Park, as it affected all road users and residents.

**9. Qualities of Services**

It was queried why there were continual issues with delivery of infrastructure services in the District, when there was a vast selection of contractors that would be willing to take on Council's work. The following points were raised:

- It was noted that until Council's current contracts ended, Council could not replace the contractors that provided services to Council.
- Concern was raised over the repair work of potholes in the Katikati area, as it seemed the repairs were short term and insufficient. There had recently been several potholes repaired on Tetley Road, but only nine out of the 18 potholes were dealt with. It was raised that the process of repairing these potholes was not carried out to the level that was required to ensure that the fix was long-term. Within two years, a pothole on Tetley Road had been repaired five times.

Katikati-Waihi Beach Ward Community Forum – 27 March 2023 – Notes

- 
- It was believed that Council contractors should be audited.
  - Local reserves were not being maintained to the specifications in the contracts with Council.
  - It was believed that the timeframe to respond to service requests was too lengthy, and the results were of very poor quality.

### **10. Council Systems & Performance**

It was believed that the systems and processes that Council had in place were failing local communities. The following points were raised:

- The public wished for more involvement and more information sharing regarding what happens in their areas.
- Concern was raised over the lack of consultation regarding, and the demolition of, the pensioner flats in Katikati, when there had been information provided by local builders that these concrete-floor units had significant residual value and could be moved in a matter of days.
- It was thought that a local townsperson should be reinstated, to assist in the maintenance of the Katikati town.
- Most of the funding for the Heron Crescent pensioner flats redevelopment was coming from a funding allocation of \$5.34m, from the Government's Three Waters Reform Better Off Funding package. There was concern whether this funding would still be allocated to Council if the Reform does not go ahead. It was noted that whether the Reform goes ahead or not, Council would still be eligible for the Better Off funding.

### **11. Lund Road Water Supply**

Residents from Lund Road spoke regarding the requests for Council to connect houses along Lund Road to the sufficient mains pressure water supply. The following points were raised:

- There had been a meeting with Council utilities staff at a residents home in 2021, and it was promised that water would be available to their homes by June 2022, but the water had not been commissioned until March 2023. The water that had been provided to the homes on Lund Road had insufficient pressure to service the needs of the residents, as the road was uphill. Several of the homes further up Lund Road received no water at all.
- Many homes were being serviced by a private water supplier, who were planning to discontinue in December 2023, which would result in homes with no water. It was also noted that many homes had livestock, and there was concern regarding how this livestock would be kept alive with no water.
- The issue was that there was not enough water to fill the tanks at the base of Lund Road, to be pumped up the road.

Katikati-Waihi Beach Ward Community Forum – 27 March 2023 – Notes

- 
- Concern was raised over rates charges for availability of water before there was a pipe installed up Lund Road, and before water was made available. There was also concern raised over a bill that Lund Road residents had received to pay for the installation of water supply, when the project was a Crown Infrastructure project.

### **12. Adela Stewart Drive / Adela Stewart Drive West**

Concern was raised over the naming of Adela Stewart Drive, and Adela Stewart Drive West, which was causing issues with the postal systems and services as the names were too similar. It was requested whether Council could consider renaming one of the roads so that there was no confusion. Cr Sole raised that this issue was already being dealt with within Council, and a report was being presented to the Katikati Community Board regarding this.

Cr Henry thanked all those present for their contributions, and informed attendees that the date for the next forum was yet to be set.

**The forum closed at 9.31pm.**



















**9 INFORMATION FOR RECEIPT**